



Lisa Welton <lisa@retirement.capital>

Re: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

1 message

Idowu Sholanke <ishow2000@yahoo.com>

7 June 2023 at 15:02

Reply-To: Idowu Sholanke <ishow2000@yahoo.com>

To: Lisa Welton <lisa@retirement.capital>, "networkrailpensions@willistowerswatson.com"

<networkrailpensions@willistowerswatson.com>

Cc: Veronica Walkman <veronica@retirement.capital>

Dear all,

PSA documents requested.

Regards,

Marz A Sholanke

[Sent from Yahoo Mail on Android](#)[On Wed, 7 Jun 2023 at 10:16 am, Idowu Sholanke <ishow2000@yahoo.com> wrote:](#)

Hi Lisa,

Hope you are well.

I look forward to your call.

Regards,

Marz

On Tuesday, June 6, 2023 at 01:54:25 PM GMT+1, Lisa Welton <lisa@retirement.capital> wrote:

Perfect I will call you 10:00 tomorrow

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.

Web. <https://retirement.capital>

Phone: 0330 311 0088

Email: lisa@retirement.capital

Data Processing Centre

Retirement.Capital

Venture Wales Building
Merthyr Tydfil Industrial Business Park
Merthyr Tydfil
Wales
CF48 4DR

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On Tue, 6 Jun 2023 at 14:53, Idowu Sholanke <ishow2000@yahoo.com> wrote:

Hi Lisa,

10am tomorrow is fine.

Speak to you soon.

Regards,

Marz

On Tuesday, June 6, 2023 at 01:50:15 PM GMT+1, Lisa Welton <lisa@retirement.capital> wrote:

Hi Marz,

I am about to leave for today...

Please give me a good time to call you tomorrow between 08:00-13:30 and we can go through it together.

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.



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Email: lisa@retirement.capital

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On Tue, 6 Jun 2023 at 14:29, Idowu Sholanke <ishow2000@yahoo.com> wrote:

Dear Lisa,

I have re-printed the form out.
Can you ring me to help fill in the form please?
As I don't want to make a mistake.

Regards,

Marz

On Tuesday, June 6, 2023 at 12:42:15 PM GMT+1, Lisa Welton <lisa@retirement.capital> wrote:

Hi Marz,

Thank you for your time just now... I have forwarded the email they have sent to me.

Please look through the form and advise if this is the same form you say you sent back to them already in May?
If you would like help to complete this form please let me know.

If you decide to complete this form yourself and send it back to them, please can you send me a copy of the form so we know it has been completed and sent back to them.

Thank you

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.



Web. <https://retirement.capital>

Phone: 0330 311 0088

Email: lisa@retirement.capital

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Merthyr Tydfil Industrial Business Park
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----- Original Message -----

From: Network Rail Pensions <networkrailpensions@willistowerswatson.com>

To: "'info@rcadministration.com'" <info@rcadministration.com>

Date: 06/06/2023 12:19 CEST

Subject: RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Hello

Thank you for your telephone call on 05th June 2023.

Please note that we are awaiting pending paperwork from Mrs Sholanke to be signed and completed by her as detailed in our letter dated 24th May 2023. A copy of this has been attached.

The attachment is password protected and password is member's National Insurance number.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

From: Network Rail Pensions

Sent: 02 June 2023 14:43

To: 'info@rcadministration.com' <info@rcadministration.com>

Cc: Idowu Sholanke <ishow2000@yahoo.com>

Subject: RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Hello

Thank you for your email below.

Please note that we are awaiting pending documents from member and the Scheme registration status from HMRC. We can confirm we have received a screenshot of the 'Current Scheme Details' from the HMRC website provided by you but as per our procedure we would require Scheme registration status from HMRC. This verification is being done from our end and we are awaiting for the response for same.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

From: info@rcadministration.com <info@rcadministration.com>

Sent: 01 June 2023 13:02

To: Network Rail Pensions <networkrailpensions@willistowerswatson.com>

Cc: Idowu Sholanke <ishow2000@yahoo.com>

Subject: RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Dear Transfers Team

Please find attached the below listed documents requested. These were originally sent to you by email and recorded post on 1st March 2023.

1. HMRC Registration
2. HMRC Screenshot dated (today) 01.06.23

Please can you now advise on an update of the transfer?

Kind regards

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

[1A Park Lane](#)
[Poynton](#)
[Cheshire](#)
[SK12 1RD](#)

Company Number: 12409200

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On 31/05/2023 15:35 CEST Network Rail Pensions <networkrailpensions@willistowerswatson.com> wrote:

Hello

Thank you for your email below.

Please note that we are awaiting pending documents from member and the Scheme registration status from HMRC.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

From: info@rcadministration.com <info@rcadministration.com>
Sent: Tuesday, May 30, 2023 5:52 PM
To: Network Rail Pensions <networkrailpensions@willistowerswatson.com>
Cc: Idowu Sholanke <ishow2000@yahoo.com>
Subject: RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Dear Transfers Team

Please can you advise an update on when the transfer will be processed?

Kind regards,

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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On 23/05/2023 11:04 CEST Idowu Sholanke
<ishow2000@yahoo.com> wrote:

Good Morning,

Hope you're well.

I sent Mar statement out some time ago but it us attached again below.

Many thanks for your help.

Regards,

Marz Sholanke

Sent from Yahoo Mail on Android

On Mon, 22 May 2023 at 12:09 pm, Network Rail Pensions

<networkrailpensions@willistowerswatson.com> wrote:

Dear Mrs Sholanke

Thank you for your email below.

Please note that you can provide bank statement for the month of March 2023 instead of awaiting for the month of May 2023 to arrive.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

From: Idowu Sholanke <ishow2000@yahoo.com>

Sent: Friday, May 19, 2023 5:46 PM

To: Network Rail Pensions <networkrailpensions@willistowerswatson.com>

Cc: lisa@retirement.capital; 'info@rcadministration.com' <info@rcadministration.com>

Subject: RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Hi there,

Thank you for your email.

PSA the latest bank statement I have.

I will forward May when it arrives.

Thanks for your help

Regards,

Marz Sholanke

Sent from Yahoo Mail on Android

On Fri, 19 May 2023 at 12:45 pm, Network Rail Pensions

<networkrailpensions@willistowerswatson.com>
wrote:

Dear Mrs Sholanke

Thank you for your email below regarding transferring your benefits.

Upon reviewing your documents we noticed that you have provided us bank statement for the month of December 2022, January 2023 and February 2023. However as per S125 regulation and as part of our due diligence checks we need a copy of bank statements for last three months i.e February 2023, March 2023, April 2023. Therefore could you please provide us with a copy of bank statement for the month of April 2023 and March 2023.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website :
www.myNRpension.co.uk

Member portal :
www.epa.towerswatson.com/accounts/nwr

From: info@rcadministration.com
<info@rcadministration.com>

Sent: Thursday, May 18, 2023 6:27 PM

To: Network Rail Pensions
<networkrailpensions@willistowerswatson.com>;
ishow2000@yahoo.com;
arethamary@yahoo.com

Cc: lisa@retirement.capital

Subject: Re: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Dear Transfer Team,

Please find attached the requested documents:

- 3 months payslips
- 3 months Personal bank statements
- Company Employment letter
- Company contributions letter
- SSAS Statement of contributions

If you require any further information please do not hesitate to contact me back

Kind regards

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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On 18/05/2023 09:59 CEST
Network Rail Pensions
<networkrailpensions@willistowerswatson.com>
wrote:

Dear Mrs M Sholanke

I write further to letter dated
6th March 2023 and
subsequent chaser

regarding your transfer of benefits.

I am sorry to chase you, however, I note that we have not yet received a response from you.

In order for us to proceed with the transfer of your benefits, I would be grateful if you could provide us with an update as to when you will be in a position to forward the remaining requirements as detailed in our letter dated 06th March 2023.

If we do not receive the requested information within 2 weeks, we will assume that you do not wish to proceed, and we will close our records accordingly.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737
230487

Website :
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Member portal :
[www.epa.towerswatson.com/
accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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registration and regulatory status
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Kind regards

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
[SK12 1RD](#)

Company Number: 12409200

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