

RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

To arethamary@yahoo.com <arethamary@yahoo.com> Copy lisa@retirement.capital <lisa@retirement.capital> • info@rcadministration.com <info@rcadministration.com> • ishow2000@yahoo.com <ishow2000@yahoo.com>

Dear Mrs Sholanke

Thank you for your email below regarding transferring your benefits.

Upon reviewing your documents we noticed that you have provided us bank statement for the month of December 2022, January 2023 and February 2023. However as per S125 regulation and as part of our due diligence checks we need a copy of bank statements for last three months i.e February 2023, March 2023, April 2023. Therefore could you please provide us with a copy of bank statement for the month of April 2023 and March 2023.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

From: info@rcadministration.com <info@rcadministration.com>

Sent: Thursday, May 18, 2023 6:27 PM

To: Network Rail Pensions <networkrailpensions@willistowerswatson.com>; ishow2000@yahoo.com; arethamary@yahoo.com

Cc: lisa@retirement.capital

Subject: Re: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Dear Transfer Team,

Please find attached the requested documents:

- 3 months payslips
- 3 months Personal bank statements
- Company Employment letter
- Company contributions letter
- SSAS Statement of contributions

If you require any further information please do not hesitate to contact me back

Kind regards
Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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On 18/05/2023 09:59 CEST Network Rail Pensions <networkrailpensions@willistowerswatson.com> wrote:

Dear Mrs M Sholanke

I write further to letter dated 6th March 2023 and subsequent chaser regarding your transfer of benefits.

I am sorry to chase you, however, I note that we have not yet received a response from you.

In order for us to proceed with the transfer of your benefits, I would be grateful if you could provide us with an update as to when you will be in a position to forward the remaining requirements as detailed in our letter dated 06th March 2023.

If we do not receive the requested information within 2 weeks, we will assume that you do not wish to proceed, and we will close our records accordingly.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

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