

Re: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

To Network Rail Pensions <networkrailpensions@willistowerswatson.com> Copy
ishow2000@yahoo.com <ishow2000@yahoo.com> Blind copy lisa@retirement.capital <lisa@retirement.capital>

Good morning,

Thank you for your email.

Please find the attached completed section for the receiving scheme form.

I have cc'd Mrs Sholanke so she can see you are awaiting the return of her updated form.

If there is anything else you require from us please do not hesitate to contact us back.

Kind regards,

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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On 15/03/2023 15:16 CET Network Rail Pensions <networkrailpensions@willistowerswatson.com> wrote:

Dear Sir/Madam

Thank you for your letter on 1 March 2023 regarding Mrs Sholanke's transfer out of benefits.

Upon reviewing the documents, we noticed that Part 4 – receiving plan details forms was received by Willis Towers Watson over 1 month after you signed it. You signed on 22 September 2022 and we received on 1 March 2023. As such, we are currently unable to proceed ahead with the transfer of member's benefits. We require receipt of the form within 1 month from the date it is signed by you. Could you please counter sign the attached Transfer agreement form and return to us at your earliest convenience.

The document is password protected with your National Insurance number in capitals with no spacing.

Please note that, we are awaiting revised transfer forms from Mrs Sholanke.

Upon receipt of all of the documents, we will be able to proceed with the payment of member's benefits.

If you have any questions, please contact us.

Kind Regards

Network Rail Pensions

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : www.myNRpension.co.uk

Member portal : www.epa.towerswatson.com/accounts/nwr

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- Mrs M Sholanke - Receiving details transfer form - Noble D Pensions.pdf (277 KB)