

13 August, 2015

Pension Practitioner .com Re: Nephesh Ssas Daws House 33-35 Daws Lane London NW7 4SD

## Stockbrokers

Tay House 300 Bath Street Glasgow G2 4LH

Portfolio Number- 4817207995967

Dear Sir/Madam.

Welcome to Barclays Stockbrokers Pension Trader Account (PTA)

This account is now open. It has been set up so that you can access it under your existing User ID.

We have sent the pension scheme member confirmation that the new PTA is open, along with the Barclays Wealth and Investment Management Terms and Conditions, the Additional Terms for Pension Trader Account (PTA) and the PTA Rates and Charges. These are the same as those we have previously sent to you.

As this account forms part of a pension scheme, investment instructions will be accepted as set out in the application form. Otherwise, we will only take instructions from you, the trustee of the scheme.

## Bank Verification - your action is required

Before we can complete the account opening process we need to verify the pension bank account nominated in the application.

To complete this process please send us an original or certified copy of a statement for your nominated Pension Scheme Bank Account, issued in the last six months by a regulated financial sector firm in the UK, EU or equivalent financial jurisdiction. Or you can print and post us a copy of a statement from the online pension scheme bank account. This must be a full statement showing the name of the pension scheme, sort code and account number.

Alternatively you can send us a cheque drawn on the pension scheme bank account, for no less than £5, made payable to 'Barclays Bank PLC'. This cheque will be credited to the Pension Trader Account balance once it has been opened.

We need to receive this verification by 09 September 15. If the verification is not provided we will either:

- If there is cash or stock in the account we will remove the ability to trade and withdraw assets. If this occurs the account will be re-activated on receipt of the bank verification.
- If there is no cash or stock in the account the account will be closed

## **Getting Started**

Barclays offers wealth and investment management products and services to its clients through Barclays Bank PLC and its subsidiary companies. Barclays Stockbrokers is a trading name of Barclays Bank PLC (Registered No. 1026167 Registered VAT No. 243 8522 62) which is a member of the London Stock Exchange and ISDX. Barclays Bank PLC is registered in England and authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. The registered address is 1 Churchill Place, London E14 5HP.

All cash that is to be credited to the PTA should be sent electronically to:

Sort Code: 20-87-98 Account No: 80231207

Account ref: 4817207995967

Or send a cheque to:

Barclays Stockbrokers Tay House 300 Bath Street Glasgow G2 4LH

The cheque should be made payable to 'Barclays Bank PLC' with the portfolio number written on the back.

If you want to transfer existing pension scheme investments which are held electronically with another broker, please contact our Client Service Centre on 0800 279 6551\* or 0141 352 3909\* who will be able to confirm if we can accept these assets and guide you through the next steps.

If the pension scheme holds share certificates, these can be added to the PTA. To do so we require the professional trustee to complete share transfer forms. Call our Client Service Centre on 0800 279 6551\* or 0141 352 3909\* to arrange for these to be sent to you. Once we put the shares into the account they will be available to be sold by the pension scheme. It is likely to take ten business days to complete this process once we receive the transfer forms. Please note that we can only accept shares which are held in the name of the pension scheme and we can only accept cash from the scheme bank account as nominated on your application form.

If you have any questions, please call 0845 609 5555\* to speak to our High Value Servicing Team who will be happy to help you. You can also visit www.BarclaysStockbrokers.co.uk for the latest information on our products and services.

Yours sincerely,

**Gary Brown** 

Global Head of Onboarding

\* Call costs vary, for further details please check with your provider. Calls may be recorded to monitor the quality of our service, to check instructions and for security purposes. Lines are open from 8.00am to 5.00pm Monday to Friday excluding Bank Holidays. The High Value Servicing Team service pension scheme provider firms only, so please do not pass this telephone number to your clients as they will be provided with contact details for our Client Service Centre.