

Mr Graham Cartledge and Mrs Cartledge
LOCKWOOD COTTAGE
KILLIS LANE
KILBURN
BELPER
DERBYSHIRE
DE56 0LS
UNITED KINGDOM




Get in touch with us

 eonnex.com/contact

 hi@eonnex.com

Your account number:

 A-956F6ABE

Bill Reference: 74316299 (11th Oct. 2022)

Your energy account

for Lockwood Cottage, Killis Lane, Kilburn, Belper, Derbyshire, DE56 0LS.

10th Sept. 2022 - 10th Oct. 2022

On 10th Sept. 2022 your previous balance was £134.03 DR

1. We have charged you

Electricity (estimated)	8th Sept. 2022 - 30th Sept. 2022	£56.34 DR
Electricity (estimated)	1st Oct. 2022 - 8th Oct. 2022	£24.44 DR

2. We have credited you

HM Government Discount Energy Bills Support Scheme	£66.00 CR
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3. You have paid

Bank Transfer	13th Sept. 2022	£134.03 CR
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On 10th Oct. 2022 your new balance was £14.78 DR

As you have no Direct Debit in place, your balance is due for payment in 7 days. Ways to pay are shown on the last page of this bill.

HM Government has introduced an Energy Price Guarantee which limits the amount you can be charged per unit of gas or electricity for the next 2 years from 1 October. Your saving will depend on how much you use, but a typical household will save at least £1,000 a year. This Energy Price Guarantee has already been applied to your bill, and you do not need to take any further action.

Your estimated annual cost

£1259.48 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1100008797676)

You could save **£103.10 a year** by switching to **Next Flex (FLEXDIRECTDEBIT-21-07-20)**, our cheapest **variable** tariff for your **electricity** usage.

If you'd like to make the change, just drop us an email to hi@eonnex.com and we'll sort it for you. You won't ever incur charges for switching.

Your charges in detail

⚡ Electricity

Supply number

S

2

830

3

1100008797676

Supply Address: Lockowood Cottage, Killis Lane, Kilburn, Belper, Derbyshire, DE56

OLS

Postcode area alpha identifier: U

Next Flex (8th September 2022 - 30th September 2022)

Energy Charges for Meter F00FX21933

8th Sep 202218652.1 Estimated reading

1st Oct 202218756.8 Estimated reading

Energy Used (Day)104.6 kWh @ 27.71p/kWh£29.00

8th Sep 202228900.9 Estimated reading

1st Oct 202228949.9 Estimated reading

Energy Used (Night)49.0 kWh @ 27.71p/kWh£13.59

Standing Charge23 days @ 48.128p/day£11.07

Subtotal of charges before VAT£53.66

VAT @ 5%£2.68

Total Electricity Charges£56.34

⚡ Electricity

Supply number

S	2	830	3
	1100008797676		

Supply Address: Lockowood Cottage, Killis Lane, Kilburn, Belper, Derbyshire, DE56

OLS

Postcode area alpha identifier: U

Next Flex (1st October 2022 - 8th October 2022)

Energy Charges for Meter F00FX21933

1st Oct 2022	18756.8 Estimated reading	
9th Oct 2022	18795.2 Estimated reading	
Energy Used (Day)	38.4 kWh @ 51.02p/kWh	£19.60
Energy Price Guarantee	38.4 kWh @ 17.00p/kWh	-£6.53
1st Oct 2022	28949.9 Estimated reading	
9th Oct 2022	28968.4 Estimated reading	
Energy Used (Night)	18.5 kWh @ 51.02p/kWh	£9.41
Energy Price Guarantee	18.5 kWh @ 17.00p/kWh	-£3.14
Standing Charge	8 days @ 49.312p/day	£3.94
Subtotal of charges before VAT		£23.28
VAT @ 5%		£1.16
Total Electricity Charges		£24.44

Other credits

6th Oct. 2022	HM Government Discount Energy Bills Support Scheme (VAT @ 0%)	-£66.00
Subtotal of credits before VAT		-£66.00

VAT @ 0%	£0.00
Total of credits	-£66.00
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Total charges before VAT	£10.94
Total VAT	£3.84
Total charges for bill	£14.78
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Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity	
Tariff Name	Next Flex
Product Type	Variable
Payment Method	On Receipt Of Bill
Unit Rate (Day)	51.024p per kW/h
Unit Rate (Night)	51.024p per kW/h
Standing Charge	48.128p/day (£175.67/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage (Day)	1946.5 kWh
Estimated Annual Usage (Night)	1049.8 kWh

Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity	
Tariff Name	Next Flex
Product Type	Variable
Payment Method	On Receipt Of Bill
Unit Rate (Day)	51.024p per kW/h
Unit Rate (Night)	51.024p per kW/h
Standing Charge	49.312p/day (£179.99/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage (Day)	1946.5 kWh
Estimated Annual Usage (Night)	1049.8 kWh

Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hi@eonnext.com

Facebook: m.me/eonnext

Phone: 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Trading office: Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to citizensadvice.org.uk/energy or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to energyadvice.scot or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

How much did you use?

Your average electricity usage during this bill period was 6.79 kWh/day.

Looking for energy saving tips? Head over to eonnext.com/energy-efficiency to see the tried-and-trusted tips that work for us.

Ways to pay

Direct Debit

Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up – just have your bank account details ready when you contact us and we'll sort it out.

Bank transfer

Pay us directly from your bank account. Our bank details:

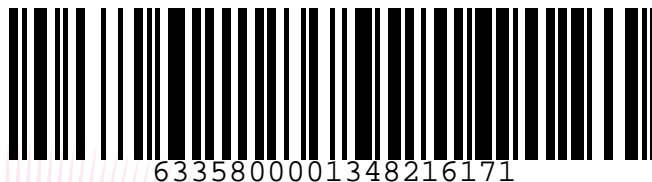
Your payment reference	A-956F6ABE
Account number	70257647
Sort Code	60 80 09

Credit or debit card

Make a one off payment online 24/7 at eonnext.com or pay by card over the phone weekdays 9am to 5pm. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.

Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show this barcode, so we know to add the money to your account. Please don't send us cash through the post.



Cheque

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-956F6ABE) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG1 9NJ.