

Mr Graham Cartledge and Mrs Cartledge
LOCKWOOD COTTAGE
KILLIS LANE
KILBURN
BELPER
DERBYSHIRE
DE56 0LS
UNITED KINGDOM



Get in touch with us

eonnext.com/contact

hi@eonnext.com

Your account number:

A-956F6ABE

Bill Reference: 51365899 (10th May 2022)

Your energy account

for Lockwood Cottage, Killis Lane, Kilburn, Belper, Derbyshire,
DE56 0LS.

19th Dec. 2021 - 9th May 2022

On 19th Dec. 2021 your previous balance was

£256.73 DR

1. We have charged you

Based on your meter readings.

ANCILLARY CHARGE		£10.00 DR
Electricity (estimated)	18th Dec. 2021 - 31st March 2022	£309.24 DR
Electricity (estimated)	1st April 2022 - 7th May 2022	£124.08 DR

2. You have paid

Cash	20th Jan. 2022	£256.73 CR
Cash	29th Jan. 2022	£256.73 CR

On 9th May 2022 your new balance was

£186.59 DR

As you have no Direct Debit in place, your balance is due for payment in 7 days. Ways to pay are shown on the last page of this bill.

Your estimated annual cost

£1271.85 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?


Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1100008797676)

You could save **£76.16 a year** by switching to **Next Flex** (FLEXDIRECTDEBIT-21-07-20), our cheapest **variable** tariff for your **electricity** usage.

If you'd like to make the change, just drop us an email to hi@eonnext.com and we'll sort it for you. You won't ever incur charges for switching.


Your charges in detail

 Electricity	Supply number	S	2	830	3
			1100008797676		

Supply Address: Lockwood Cottage, Killis Lane, Kilburn, Belper, Derbyshire, DE56 0LS

Next Flex (18th December 2021 - 31st March 2022)

Energy Charges for Meter F00FX21933		
18th Dec 2021	17267.0 Estimated reading	
1st Apr 2022	18297.8 Estimated reading	
Energy Used (Day)	1030.8 kWh @ 20.38p/kWh	£210.10
18th Dec 2021	28237.0 Estimated reading	
1st Apr 2022	28513.5 Estimated reading	
Energy Used (Night)	276.5 kWh @ 20.38p/kWh	£56.35
Standing Charge	104 days @ 26.978p/day	£28.06
Subtotal of charges before VAT		£294.51
VAT @ 5%		£14.73
Total Electricity Charges		£309.24

 Electricity	Supply number	S	2	830	3
			1100008797676		

Supply Address: Lockwood Cottage, Killis Lane, Kilburn, Belper, Derbyshire, DE56 0LS

Next Flex (1st April 2022 - 7th May 2022)

Energy Charges for Meter F00FX21933		
1st Apr 2022	18297.8 Estimated reading	
8th May 2022	18590.5 Estimated reading	
Energy Used (Day)	292.6 kWh @ 27.71p/kWh	£81.09
1st Apr 2022	28513.5 Estimated reading	
8th May 2022	28583.0 Estimated reading	
Energy Used (Night)	69.5 kWh @ 27.71p/kWh	£19.27
Standing Charge	37 days @ 48.128p/day	£17.81
Subtotal of charges before VAT		£118.17
VAT @ 5%		£5.91
Total Electricity Charges		£124.08

Other charges

18th Jan. 2022	ANCILLARY CHARGE (VAT @ 0%)	£10.00
Subtotal of charges before VAT		£10.00
VAT @ 0%		£0.00
Total of other charges		£10.00

Total charges before VAT £422.68

Total VAT	£20.64
Total charges for bill	£443.32

Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Next Flex
Product Type	Variable
Payment Method	On Receipt Of Bill
Unit Rate (Day)	27.714p per kW/h
Unit Rate (Night)	27.714p per kW/h
Standing Charge	26.978p/day (£98.47/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage (Day)	3011.4 kWh
Estimated Annual Usage (Night)	725.4 kWh

Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Next Flex
Product Type	Variable
Payment Method	On Receipt Of Bill
Unit Rate (Day)	27.714p per kW/h
Unit Rate (Night)	27.714p per kW/h
Standing Charge	48.128p/day (£175.67/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage (Day)	3011.4 kWh
Estimated Annual Usage (Night)	725.4 kWh

Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hi@eonnext.com

Facebook: m.me/eonnext

Phone: 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Trading office: Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to citizensadvice.org.uk/energy or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to energyadvice.scot or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

How much did you use?

Your average electricity usage during this bill period was 11.84 kWh/day.

Looking for energy saving tips? Head over to eonnext.com/energy-efficiency to see the tried-and-trusted tips that work for us.

Ways to pay

Direct Debit

Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up – just have your bank account details ready when you contact us and we'll sort it out.

Bank transfer

Pay us directly from your bank account. Our bank details:

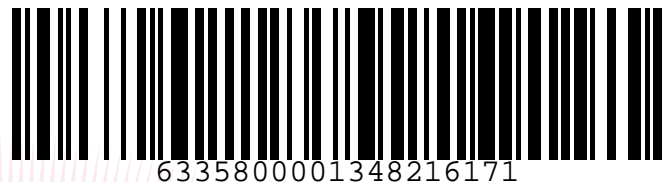
Your payment reference	A-956F6ABE
Account number	70257647
Sort Code	60 80 09

Credit or debit card

Make a one off payment online 24/7 at eonnext.com or pay by card over the phone weekdays 9am to 5pm. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.

Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show this barcode, so we know to add the money to your account. Please don't send us cash through the post.



Cheque

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-956F6ABE) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG1 9NJ.