

info@rcadministration.com

27/1/2023 13:25

Phillip Mason - 20006273RD Registration Status Enquiry

To lynn.robinson@hmrc.gov.uk <lynn.robinson@hmrc.gov.uk>

Hi Lynn,

I hope you are well.

I am aware that Lisa has been in touch a few times regarding Phillip Christopher Mason, NI Number: NE163968D, Mason Family Pension Scheme (20006273RD) and she told me you are still not able to locate the request submitted by Capita.

It has been an absolute struggle communicating this to Capita and making them understand that you do not have their request on your system and that the request needs to be re-sent.

The client had to get involved and obtained a copy of the attached letter which was posted to you on the 16th of December and must have gone astray.

Would you kindly respond to this letter? We have been given a contact email address which is clare.frost@capita.com. Is there any chance the response to go to them by email to Claire Frost rather than by post? We would like to avoid the letter getting lost in the post again if at all possible.

Thank you in advance for your help.

Kind regards
Georgina

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

IMPORTANT - PLEASE NOTE The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of or taking of any action in reliance

upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error please contact the sender and destroy this email.

- Letter to HMRC.pdf (3 MB)