





MMS Executive Pension Scheme c/o Retirement Capital  
9 Milbanke Court  
Milbanke Way  
Bracknell  
Berkshire  
RG12 1RP


#### Get in touch with us

 [eonnex.com/contact](https://eonnex.com/contact)


 [hellobusiness@eonnex.com](mailto:hellobusiness@eonnex.com)

 0808 501 5699


#### Account number

 A-912CF7CC

#### Tax Invoice number

 KCR-912CF7CC-0001

#### Date issued

 7th Feb 2025

## Credit note

for MMS Executive Pension Scheme c/o Retirement Capital for the supply at 9 Milbanke Court, Milbanke Way, Bracknell, Berkshire, RG12 1RP.

#### Your credits

	Net credits	CCL	VAT	Total
Reversed account charge	£100.41	£0.00	£5.02	£105.43
Total credits for this credit note				£105.43

On 7th Feb 2025 your new balance was

£6.92 CR

Your new balance includes your credit and any payments you've made and you can see these in your online account.

# The details

<b>Reversed account charges</b>		
6th Feb. 2025	Electricity (VAT @ 5% on £100.41) - Bill ref KI-912CF7CC-0004 6th Jan. 2025	-£100.41
<b>Subtotal of charges before VAT</b>		<b>-£100.41</b>
VAT @ 5%		<b>-£5.02</b>
<b>Total of reversed charges</b>		<b>-£105.43</b>
Total credits before VAT		£100.41
Total VAT		£5.02
Total credits		£105.43

## Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone.

Email: [hellobusiness@eonnex.com](mailto:hellobusiness@eonnex.com)

Phone: 0808 501 5699

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## Independent energy advice

**Citizens Advice** or **Citizens Advice Scotland** offer free and independent energy advice for eligible businesses at [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) - or call them on **0808 223 1133**.

## Complaints

If you're not happy, we're not happy. Why? Because giving you the very best service we can is important to us. If something's not quite right, please tell us using the contact details above so we can fix it for you.

On the rare occasion we can't find a solution that works, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman if you're eligible. To find out if you're eligible or to see our complaints handling procedure, visit [eonnex.com/unhappy](https://eonnex.com/unhappy). You can get in touch with the Energy Ombudsman at [energyombudsman.org](https://energyombudsman.org), by phone on **0330 440 1624**, or by post at **Energy Ombudsman, PO Box 966, Warrington, WA4 9DF**.