

30

Type/Type	Code of Issuing State/Code de l'Etat émetteur
P	GBR

GBR

Passport No./Passport No.
103508292

Given names/Prénoms (2)
TONI KAREN

Nationality/Nationalité (3)
BRITISH CITIZEN

Date of birth/Date de naissance (4)
14 AUG /AOUT 65

Sex/Sexe (5)	Place of birth/Lieu de naissance (6)
F	URMSTON

Date of issue / Date de délivrance (7)
30 APR / AVR 02

Date of expiry/Date d'expiration (9)
30 APR /AVR 12

Authority/Autorité (B)

Holder's signature/Signature du titulaire (10)

[illegible]

Type/Type **P** Code/Code **GBR**

GBR

Passport No./Passport No.
108935930

Surname/Nom (1)

WEBB

Given names/initials (2)
MARTIN JAMES

Nationality/Qualifica (3)
BRITISH CITIZEN

Date of birth/Date de naissance (4)
09 NOV / NOV 65

Sex/Sexo (5) Place of birth/Lieu de naissance (6)
M ROYSTON

Date of issue/Date de deliberação (2)
17 APR /AVR 07

Date of expiry/Date d'expiration (2)
17 MAY /MAT 17

5. *Arabis* *Arabis*

UKPA

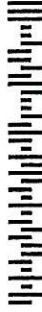
Modèle de signature/Signature du titulaire (10)

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P<GBRWEBB<<MARTIN<JAMES<<<<<<<<<<<<<<<<<<<<<<<<
1089359304GBR6511094M1705173<<<<<<<<<<<<<<<06

024 000

Mr Martin Webb
167 Moor Lane
Wilmslow
CHESHIRE
SK9 6BY



323

britishgas.co.uk/help**0800 048 0202***

Mon - Fri 8am - 8pm, Sat 8am - 6pm.

British Gas, PO Box 227,
Rotherham, S98 1PD

7014900015205C00000028190010010000

Your Customer Reference Number
8510 0344 4645

Letter reference: PAY/PSC/REAS/DDIN/INT

Date: 24 July 2015

Good news! We've just reviewed your gas and electricity payment plan, and we can decrease your payments

Dear Mr Webb

To ensure that our customers pay the right amount for their gas and electricity, we regularly review their payment plans. Twice a year we look at the cost of the gas and electricity you've been using, as well as what you're likely to spend for the rest of your plan.

If the cost is less than when we calculated your current payment, we will amend your future payments to a lower and more appropriate amount. Remember, it's usual to build up a credit balance on your account, particularly during the summer months when you use less energy. This will balance the higher amounts of energy you are likely to use in the winter.

Your new Direct Debit payment.

Now that we've completed your interim review, you'll be pleased to see that we are decreasing your Direct Debit.

Previous Payment: £63.00**New Monthly Payment: £50.00****Date of First New Payment: 5 September 2015.**

If you want to see how payments are calculated, just visit us at britishgas.co.uk/answers where you'll find all the answers.

We'll take care of everything for you.

We'll make this as easy as possible, so there's no need to call. We'll contact your bank or building society to arrange everything for you.

We'll continue to work very hard to make sure that you're always paying the right amount, and that it's the lowest possible for the gas and electricity you use.

Spreading your gas and electricity payments over the year is just one of the ways we're here to help you with your home. You can find more ways we can help you at britishgas.co.uk

Don't lose the benefits of paying by Direct Debit

If you do not keep up with your Direct Debit payments new terms will apply. For full details of these please see the back of this letter**.

Yours sincerely,

Lisa Moran
Head of Billing and Payments

*We record calls to help improve our service to you. If you are hard of hearing or speech impaired and use a telephone, please call 18001 0800 072 8626.