

Contact tel 03457 404 404 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

Your Statement

Mr J Buckingham 228 Hertingfordbury Road Hertingfordbury Hertford SG14 2LB

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Opening Balance	10,639.62
Payments In	7,002.00
Payments Out	1,676.31
Closing Balance	15,965.31

International Bank Account Number GB88HBUK40241331547739

Branch Identifier Code

HBUKGB4134B

Sortcode Account Number Sheet Number

40-24-13 31547739 273

20 November to 19 December 2020

Account Name Mr Jack Buckingham

Your Bai	nk Ac	count details			
Date	Payi	ment type and details	Paid out	Paid in	Balance
19 Nov 20		BALANCE BROUGHT FORWARD			10,639.62
20 Nov 20	VIS	MARKS&SPENCER PLC			
		ST ALBANS	89.00		10,550.62
21 Nov 20	BP	GRINT T C			
		Football		17.00	10,567.62
23 Nov 20	VIS	DELIVEROO			
		LONDON	50.83		10,516.79
26 Nov 20	CR	LUCY BEE LTD			
		DIVIDEND		3,000.00	
	BP	Tom grint			
		Nugs on tour	10.00		
))))	TESCO PFS 3821			
		HATFIELD	28.90		
	BP	Max Robertson			
		Away days	35.00		13,442.89
28 Nov 20	BP	Tom grint			
		Nugs on tour	7.50		13,435.39
29 Nov 20	BP	SYTNYK M			
		Rent		825.00	14,260.39
30 Nov 20	VIS	DELIVEROO			
		LONDON	40.38		
	VIS	MARKS&SPENCER PLC			
		ST ALBANS	65.45		14,154.56
01 Dec 20	DD	ST ALBANC DC			
		FIRST PAYMENT	287.39		
	SO	P & N BUCKINGHAM			
		MORTGAGE	120.00		13,747.17
		BALANCE CARRIED FORWARD			13,747.17



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Date	Payı	count details nent type and details	Paid out	Paid in	Balance
04 Dec 20)))	BALANCE BROUGHT FORWARD HAIR BY PHOEBE			13,747.17
3 1 Dec 20	///	HERTFORD SG13	20.00		13,727.17
05 Dec 20	BP	Alex horne			.,
		Un pinto	10.00		
	BP	Alex horne			
		Un pinto	17.00		
	BP	Monzo Card			
		Civ 6	70.00		
	BP	Monzo Card			
		Civ 6	70.00		13,560.17
06 Dec 20	BP	SYTNYK M			
		Prime		70.00	
	CR	A Horne			
		MONEY		70.00	13,700.17
07 Dec 20	VIS	PRIME STEAK AND GR			
		ST ALBANS	206.03		
	VIS	DELIVEROO			
		LONDON	25.18		13,468.9
08 Dec 20	VIS	MFG HERTFORD			
		HERTFORD	53.83		13,415.11
0 Dec 20	DD	VIRGIN MEDIA PYMTS	30.00		
	BP	Monzo Card			
		Civ 6	50.00		13,335.13
1 Dec 20))))	THE VICTORIA			
		SAINT ALBANS	4.80		13,330.33
2 Dec 20	BP	Tom grint			
		Nugs on tour	10.50		13,319.83
4 Dec 20))))	DOKUMA LIMITED			
		01727840022	14.65		
	VIS	MARKS&SPENCER PLC			
	1,110	ST ALBANS	69.49		
	VIS	AMZNMktplace	25.20		12 210 2
7 D 20	MC	amazon.co.uk	25.39		13,210.30
7 Dec 20	VIS	Microsoft*Xbox Liv	49.99		
	BP	Reading Manage Cord	49.99		
	DP	Monzo Card Civ 6	45.00		13,115.3
8 Dec 20	CR	LUCY BEE LTD	45.00		15,113.3
6 Dec 20	CK	MONTHLY DIVIDEND		3,000.00	
	BP	Alex horne		3,000.00	
	DI	Un pinto	20.00		16,095.3
9 Dec 20	BP	Monzo Card	20.00		10,093.3
, Dec 20	ומ	Civ 6	100.00		
		BALANCE CARRIED FORWARD	100.00		15,995.31



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20 November to 19 December 2020

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Account Name
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Sortcode Account Number Sheet Number 40-24-13 31547739 275

Date	ank Account details Payment type and details		Paid out	Duid in	Balance
Date	1 uy	ment type and details	Pala out	Paid in	15,995.31
	BP	BALANCE BROUGHT FORWARD Monzo Card			
		Civ 6	40.00		
	BP	SYTNYK M			
		Prime		20.00	
	BP	Matt C			
		Slew	10.00		15,965.31
19 Dec 20		BALANCE CARRIED FORWARD			15,965.31

Information about the Financial Services Compensation Scheme

Your deposit is eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (www.hsbc.co.uk).

Credit Interest Rates	balance	AER variable	Arranged Overdraft Interest Rates	balance	EAR variable
Credit interest is not paid			upto	25	0.00%
			over	25	39.90%

Commercial Banking Customers

Interest and Charges

[Your] Business Banking Terms and Conditions cover how and when we can charge our interest rates and charges.

Details of Debit interest together with details of the interest rate we pay and charge in full [for all accounts] are available in [our] Business Price List. All [our] business current accounts are non-interest bearing when in credit unless we individually agree a rate with you.

Overdrafts:

Arranged overdraft: Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit. Interest rates are individually agreed, for a period of 12 months, and are linked to the Bank of England base rate. For details of our fees and charges, please refer to our Business Price List – see Additional Information below.

Unarranged overdraft: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft limit, or takes your account over your arranged overdraft limit. When you don't have an arranged overdraft limit, we will charge our Business Standard Debit Interest Rate on any balances. When you have an existing arranged overdraft limit and go over this limit, we will charge interest at the rate we have agreed with you on the balance of your arranged overdraft limit and will charge Standard Debit Interest Rate on any balance over your arranged overdraft facility. In either of these circumstances, unarranged overdraft charges will be applied on each working day that your account is overdrawn (if you don't have an arranged overdraft) or you go over your arranged overdraft limit (if you have an arranged overdraft). For details of our fees and charges, please see our Business Price List and for information on our Interest Rates – see Additional Information below.

Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Business Price List.

Additional Information

A copy of [our] Business Price List and the Business Banking Terms and Conditions can be found on our website www.business.hsbc.uk/en-gb/gb/generic/legal-information.

Information on our Interest Rates can be found on our website www.business.hsbc.uk/en-gb/interest-rates/interest-ratesfinance-borrowing.

This information is also available in our branches, by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or by textphone **0345 12 55 63**. [Details of the interest rate we pay and charge are also separately available through these channels.]

To help us continuously improve our service and in the interests of security, we may monitor and/or record your telephone calls with us.

Personal Banking Customers

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, e.g. Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts, overdraft interest is charged on the whole overdraft balance above any interest free amount. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

Overdrafts

Arranged overdraft: Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit.

Unarranged overdraft: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft, or takes your account over your arranged overdraft limit.

Effective from 14 March 2020 Monthly cap on unarranged overdraft charges

- 1. Each current account will set a monthly maximum charge for:
- (a) going overdrawn when you have not arranged an overdraft; or
- (b) going over/past your arranged overdraft limit (if you have one).
- 2. This cap covers any:
- (a) interest and fees for going over/past your arranged overdraft limit;
- (b) fees for each payment your bank allows despite lack of funds; and
- (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the HSBC Advance Bank Account, HSBC Bank Account, HSBC Current Account, Home Management Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

Unarranged overdraft charges incurred before 14 March 2020 may debit your account after this date (we'll still give advance notice). Charges incurred before 14 March 2020 won't count towards the new £20 cap as they'll relate to the previous month's charging period.

Your debit card

When you use your card outside the UK, your statement will show where the transaction took place, the amount spent in foreign currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently. Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any foreign currency debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made. For foreign currency transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Foreign Currency Transaction Fee'. Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc.co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day. For cash machine withdrawals in a currency other than sterling we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, and to cash machines in the UK, if we convert the withdrawal to Sterling for you. HSBC Advance customers are exempt from this fee. Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

Commercial and Personal Banking Customers Lost and Stolen Cards

If any of your cards are lost or stolen please call **0800 032 7075** or if you are calling from outside the UK, please call us on **+44 1442 422 929**. Lines are open 24 hours.

Dispute Resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Disabled Customers

We offer a number of services such as statements in Braille or large print. Please contact us by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or textphone **0345 12 55 63** to let us know how we can serve you better.