

Scottish Widows plc PO Box 28091

15 Dalkeith Road Edinburgh EH16 5XZ Telephone: 0845 3004455

(Local Rate)

Facsimile: 0845 716 6755 Textphone: 0845 300 2051

3 October, 2014

Private & Confidential Pension Practitioner.com Daws House 33-35 Daws Lane London NW7 4SD

Dear Sir/Madam

Policy Number(s): 611569688

Policy Holder : Mrs Valerie Inglis

Thank you for your recent request to transfer the fund value of the above member's Scottish Widows pension to Pension Practitioner.com.

We regret that Scottish Widows have taken the decision not to transfer any scheme funds to Pension Practitioner.com and therefore we are sorry that we are unable to proceed with the transfer payment on this occasion.

The decision has been communicated to the member and we will only discuss the reasons for the decision direct with the member.

Yours faithfully

Jackie Matthews Customer Services Manager