



Emily McAlister <emilym@pensionpractitioner.com>

RE: HSBC - John P Sullivan Pension Scheme

1 message

John Sullivan <john@jsullivan.co>
To: Rajdeep THIARA <rajdeep.thiara@hsbc.com>

10 May 2021 at 12:31

Hello Raj

Firstly I would like to say I know many people with the name Raj but you are the first female Raj I have had contact with.

There have been very few changes to the account except for the recovery in the value of the fund itself following a big decline last year at the start of the pandemic which is all with A J Bell You Invest Platform

1. With regards to income I currently pay in £70 per month, this is to cover the costs levied by the pension administrators, if my company makes an exceptional profit in the next twelve months I may pay in a one off amount which could be anything up to my £40000 total allowance.
2. The Pension value is now £698,000 which is largely a result of the recovery/increase in share price of my largest holding.
3. There have been no other changes since the last review.

Kind regards

John Sullivan

07739 696301

From: Rajdeep THIARA [mailto:rajdeep.thiara@hsbc.com]
Sent: 09 May 2021 15:06
To: John Sullivan <john@jsullivan.co>
Subject: HSBC - John P Sullivan Pension Scheme

Good afternoon,

My name is Raj Thiara and I am a HSBC Safeguard manager.

I am reviewing your case this year, I have used the notes from the previous review – carried out by Aumreen.

I am aware that we have an appointment scheduled on the 18th May. The appointment will not be required as we can complete this via email – if this is ok with yourself.

I just want to check in with you and make sure that the information that I have is up to date.

1. Please confirm the expected income of the account for the next 12 months.
2. At the last review, the asset size was approx. £340k – please confirm the up to date amount.
3. Have there been any changes since the last review?

Thank you

Regards

Miss Raj Thiara

CDD Case Manager

UK Commercial Banking | HSBC Bank PLC HBEU
7th Floor, 120 Edmund Street, Birmingham, B3 2QZ

Email rajdeep.thiara@hsbc.com

Mobile 07747 232986

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| INTERNAL |

From: Raffaello BEZZINA <raffaello.bezzina@hsbc.com>
Sent: 04 May 2021 14:32
To: john@jsullivan.co
Cc: Rajdeep THIARA <rajdeep.thiara@hsbc.com>
Subject: Confirmation of Safeguard review appointment

Dear John,

Thank you for booking your Safeguard review appointment.

Appointment details

- ☐ Your review will be held at 13:00 on 18/05 and will be with John Sullivan.
- ☐ Your Case Manager will call you on +447739596301
- ☐ If you need to rearrange your appointment, please call us on **0800 0304 516***.

Your Safeguard review appointment

Attached is a guide providing further information to help you prepare for your appointment .

Once we've assessed the information provided, it's possible we may ask you for further details. If we do, please provide this as soon as possible, so we can complete your review as soon as possible. We'll notify you when the review is complete.

If you have any questions in advance of your appointment, please contact us on the above number and we'll be happy to help.

Financial crime can affect your business or organisation. You can find information on sanctions, trading safely, cybercrime and more on our website: www.hsbc.co.uk/safeguard.

You may find the guide, 'Customer documentation Guide' published on the HSBC Business Safeguard page helpful when providing documents. Please go to <https://www.business.hsbc.uk/en-gb/gb/campaign/hsbc-safeguard> for further details.

Thank you for contacting us.

* We're open Monday to Friday, 9am to 5.30pm. To help us improve our service, and in the interests of security, we may monitor and record your call. If you're calling from abroad, please dial +44 1470 697 029. If you have a speech or hearing impairment, you can use our textphone service on 03457 125 563 (UK), or +44 207 088 2077 (outside UK).

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Raffaello Bezzina

Contact Centre Generalist (CDD)| Safeguard Team|

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| PUBLIC |

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