



PensionPractitioner.com
Daws House
33-35 Daws Lane
London
NW7 4SD

24 October 2014

Dear Sir or Madam

Pension transfer

In line with guidance across the industry from Her Majesty's Revenue and Customs (HMRC) and The Pension Regulator (TPR), we have introduced extra due diligence procedures to our transfer process.

Following the application of our due diligence process, we can advise that we will not be proceeding with the proposed transfer.

We can assure you that this decision is made with the sole intention of safeguarding our plan holders' long-term financial interests.

If you have any questions, please call us on **0114 208 8703**.

Yours faithfully

Aviva Customer Team

Any questions?

You can contact us on

Tel: 0114 208 8703

Fax: 0845 304 1122

We are open 9am to 5pm
Monday to Friday

We may record or monitor your call

Policy number
TL94037719

Policyholder
Mr N W Graham