

Daniel Lynch  
3 St. Johns Road  
Ascot  
Berkshire  
SL5 7NQ



Your Account Number: A-8190F4C3  
Bill Reference: 84140490 (10th Feb. 2022)

## Your estimated annual cost

**£1050.70** a year for electricity

**£154.01** a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

# Your energy account

11th Jan. 2022 - 9th Feb. 2022

**On 11th Jan. 2022 your previous balance was** £20.58

## 1. We have charged you

Based on your meter readings.

VAT included.

Electricity	8th Jan. 2022 - 23rd Jan. 2022	- £148.63
Electricity	24th Jan. 2022 - 7th Feb. 2022	- £79.76

## 2. You have paid

Direct Debit collection - 7th Feb. 2022 + £200.00

**On 9th Feb. 2022 your new balance is** -£7.81

## Could you pay less?

*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 2000057944857)

### Good to know.

You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

For your **gas** (on meter point 3372591508)

### Good to know.

You're already on our cheapest tariff for your **gas** usage. We'll let you know if this changes.

## Emergency numbers

Smell gas?

Call **0800 111 999** (24hrs)

Power cut?

Call **105** to get help

**Your Electricity Distributor is: SSE Power Distribution (0800 300999)**

## Your Charges In Detail



Electricity	Supply number	S	1	801	100
2000003404365					
Supply Address: 3 St. Johns Road, Ascot, Berkshire, SL5 7NQ					
Super Green Octopus (8th January 2022 - 23rd January 2022)					
Energy Charges for Meter 21J0028198					
8th Jan 2022	3939.9 Smart meter reading				
24th Jan 2022	4847.9 Smart meter reading				
Energy Used	908.0 kWh @ 15.25p/kWh	£138.47			
Standing Charge	16 days @ 19.23p/day	£3.08			
<b>Subtotal</b> of charges before VAT					£141.55
VAT @ 5.00%					£7.08
<b>Total Electricity Charges</b>					<b>£148.63</b>

## About Your Tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Super Green Octopus 12M Fixed September 2020 v2
Product Type	Green Fixed
Payment Method	Direct Debit
Unit Rate	15.25p/kWh
Standing Charge	19.23p/day (£70.19/year)
Price Guaranteed Until	24th Jan. 2022
Early Exit Fee	None
Estimated Annual Usage	8294.0 kWh



Electricity	Supply number	S	1	801	100
2000003404365					
Supply Address: 3 St. Johns Road, Ascot, Berkshire, SL5 7NQ					
Tesla Energy Plan Import (24th January 2022 - 7th February 2022)					
Energy Charges for Meter 21J0028198					
24th Jan 2022	4847.9 Smart meter reading				
8th Feb 2022	5501.5 Smart meter reading				
Energy Used	653.5 kWh @ 11.14p/kWh	£72.82			
Standing Charge	15 days @ 20.95p/day	£3.14			
<b>Subtotal</b> of charges before VAT					£75.96
VAT @ 5.00%					£3.80
<b>Total Electricity Charges</b>					<b>£79.76</b>

## About Your Tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Tesla Incoming April 2021 v1
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	11.14p/kWh
Standing Charge	20.95p/day (£76.47/year)
Price Guaranteed Until	24th Jan. 2023
Early Exit Fee	None
Estimated Annual Usage	8294.0 kWh



Total charges for bill	£228.39
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## Octopus Energy Limited

W octopus.energy

E hello@octopus.energy

P 0808 164 1088

## Registered Office

33 Holborn, London, EC1N 2HT

## Trading Address

2nd Floor, UK House, 164-182 Oxford Street,  
London W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751



## Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

**Email:** [hello@octopus.energy](mailto:hello@octopus.energy)

**Phone:** 0808 164 1088

**Trading office:** 2nd Floor, UK House, 164-182 Oxford Street, London W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## How much did you use?

Your average electricity usage during this bill period was 50.37 kWh/day.

Please visit our website for advice on how to save energy in your home.

Your Account Number: A-8190F4C3  
Bill Reference: 84140490 (9th Feb. 2022)

## Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

If you feel that our service has not met your expectations, please get in touch so we can put things right:

**First:** Contact our team.

**Then:** If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

**Finally:** If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or [www.ombudsman-services.org/sectors/energy](https://www.ombudsman-services.org/sectors/energy). This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

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