# The co-operative bank

## phone +44 (0)3457 212 212\*\* co-operativebank.co.uk

M1/J1040737000

Mr L K Park 24 The Paddock Hedge Barton **Tunbridge Wells** Kent TN3 0SN

## **Current Account**

Summary	Date	Description	Money out	Money in	Balance
Account name		NEW ACCOUNT			0.00
MR L K PARK	21 October	PARK DJ		250.00	
	21 October	J Davis		400.00	650.00
Sort code 08-90-66	24 October	LUCY PARK	50.00		
Account number 03232671 00	24 October	CHAPS STG R00515DX		82.98	682.98
Statement date 23 November 16	03 November	SKY DIGITAL	30.31		
Statement number 1	03 November	H3G	22.56		630.11
	04 November	NEW SOUTHERN RAILW	10.10		
Page number 1 of 1	04 November	M&S SIMPLY FOOD -	17.60		
Opening balance	04 November	LIDL UK	33.01		
	04 November	GRAZE ON GRAND	58.00		511.40
0.00	08 November	GOV.UK/DART-CHARGE	10.00		
Money out	08 November	WWW.BEST2SERVE.COM	11.12		
752.80	08 November	MURCO HASTINGS	19.04		
Money in 3,780.78	08 November	ASDA STORES 4338	22.00		449.24
	11 November	ASDA STORES 4338	40.53		
	11 November	J Davis		300.00	708.71
Statement closing balance	15 November	CAPITAL ONE	20.00		
	15 November	HASTINGS COUNCIL	87.00		
3,027.98 S	15 November	EASYJET ERDWH4	63.03		538.68
International Bank Account Number	16 November	H3G	8.50		530.18
	18 November	CREDIT		2,119.80	2,649.98
(IBAN) GB55 CPBK 0890 6603 2326 71	21 November	PARK DJ		250.00	
Bank Identification Code	21 November	CGA CONSULTING LTD		378.00	3,277.98
(BIC/SWIFT)CPBK GB22	23 November	ROBERT PARK	50.00		
	23 November	LUCY PARK	200.00		3,027.98 S
All deposits into this account are eligible for the Financial		Statement closing balance	•		3,027.98 S
Services Compensation Scheme (FSCS). More	Abbreviations: <b>S</b> Sub Total (Intermediate Balance) <b>OD</b> Overdrawn Balance <b>OD/S</b> Overdrawn Intermediate Balance <b>NSTF</b> Transaction Fee. Details of overdraft charges and interest rates are shown overleaf. Details of calculations of interest c available on request.				

ling Transaction Fee. Details of overdraft charges and interest rates are shown overleaf. Details of calculations of interest charged are available on request.

information can be found

overleaf.

### We are always open for business. Phone us 24 hours a day from home or abroad.

If you're calling from the UK, calls to 0800 and 0808 numbers are free from landlines and mobiles; Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02; Calls to 0845 and 0870 numbers cost 3p per minute, plus your phone company's access charge; Calls to 0844 and 0843 numbers cost 7p per minute, plus your phone company's access charge. Charges for calls made outside of the UK will be determined by your local provider. Calls may be monitored or recorded for security and training purposes.

Typetalk is available within the UK on all our numbers, simply dial 18001 before the number

Please phone +44 (0)3457 212 212\*\* for:

- Details of current rates and charges
- If your name and address has changed
  If you would like to receive this information in any other format

\*\* If contacting us on the number above and calling from outside the UK, please replace the '0' with '+44'

Overdraft charges & interest rates:

#### Debit interest rate:

1.46% per month (18.9% Equivalent Annual Rate)

### **Informal overdraft service charges:** £10 per month

 $\pounds 10$  each subsequent day the overdraft increases

Debit card transactions in any currency other than sterling A non-sterling transaction fee of 2.75% of the value of the transaction is applied to any transaction in a currency other than Sterling. The non-sterling transaction fee will be shown on your statement as 'NSTF'. In addition to the above change, a cash fee of 2% of the value of the currency/cheques or £2.00 (whichever is greater) is applied when using your debit card outside the UK for withdrawing foreign currency at:

- Visa or PLUS cash machines.
- over the counter at a bank or Bureau de Change displaying the Visa sign.

If you use your debit card to purchase foreign currency or travellers cheques in the UK we will not charge you a cash fee. However a cash fee will be charged for withdrawing sterling over the counter at a bank in the UK displaying the Visa sign.

## **Useful Contacts**

Follow us on Twitter @CoopBankuk\_Help Visit us at co-operativebank.co.uk Telephone Banking +44 (0)3457 212 212\*\* Lost and Stolen +44 (0)345 600 6000\*\* Mortgage Services 0800 0288 288

### **Online and Mobile Banking**

At the Co-operative Bank, we want to help you manage your money in a way that suits you, at any time, day or night, simply and safely, where ever you are with our Online Banking and our Mobile Banking App.

You can select to receive your statements online; this helps reduce your impact on the environment, and means you can easily and securely access your statements online.

To register for online banking and download our Mobile Banking App to your smartphone, please visit our website. Here you will also find an online demo, along with further information.

### Important Information

For further information about the compensation provided by the FSCS (including the amounts covered and eligibility to claim) please refer to the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information Sheet and Exclusions List. These are available online:

For Co-operative Bank http://www.co-operativebank.co.uk/assets/ pdf/bank/global/dgsd.pdf

For smile www.smile.co.uk/assets/pdf/smile/importan tinfo/dgsd.pdf

Please note only compensation related queries should be directed to the FSCS.

### Switching

If all your money is in one place, it makes it easier to manage. We offer the Current Account Switch Service which makes switching hassle-free. The new service allows you to transfer your regular payments from another bank, on a switch date that suits you. It is backed by the Current Account Switch Guarantee. You can find out more information on how to switch by visiting www.co-operativebank.co.uk/switch



The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No. 990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. is a member of the Council of Mortgage Lenders and subscribes to the Lending Code which is monitored by the Lending Standards Board.