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# Hello, here's your energy statement

**Covering:** 10 Nov 2020 to 9 May 2021  
**Statement date:** 10 May 2021  
**Customer number:** 851014312164

<b>Your previous balance on 10 Nov 2020</b>	<b>£87.30</b>
Total energy costs (including VAT)	£1032.29
You've paid us	£881.63 CR
<b>Your new balance on 9 May 2021</b>	<b>£237.96</b>

## Keeping you on track

Your prices have changed and you need to pay a bit more each month. Your new monthly payment will be £164.06 and start on 20 Jun 2021.



## Affected by Covid-19?

We can help. Visit [britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)

**Your gas tariff:**  
Standard Variable

**Paid by:** Monthly Direct Debit

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 35773.16 kWh

**Estimated annual cost:** £1284.03

**Your electricity tariff:**  
Standard Variable

**Paid by:** Monthly Direct Debit

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 3484.20 kWh

**Estimated annual cost:** £744.27

### Compare our tariffs

You can compare our tariffs and find the best one for you at [britishgas.co.uk/tariffs](https://britishgas.co.uk/tariffs)

## Have you got a question about your statement?

Search at [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs). You can also live chat with one of our advisors, just click the blue chat button, or through the British Gas app 7 days a week.

## Your account in detail

Your previous balance on 10 Nov 2020

£87.30

### Total energy costs

#### Gas

Gas meter number: E6S22772211961

<b>17137.39kWh at 2.470p per kWh</b>		<b>£423.29</b>
10 Nov 2020 - 9 Feb 2021	00689 - smart meter reading	
	01978 - smart meter reading	
	1289 gas units at 39.2 calorific value	
10 Feb 2021 - 28 Feb 2021	01978 - smart meter reading	
	02228 - smart meter reading when your tariff changed	
	250 gas units at 39.2 calorific value	
	<b>Standing charge</b>	<b>£15.67</b>
111 days at 14.122p per day		
<b>4075.55kWh at 2.826p per kWh</b>		<b>£115.18</b>
1 Mar 2021 - 9 Mar 2021	02228 - you gave us your meter reading at tariff change	
10 Mar 2021 - 31 Mar 2021	02352 - smart meter reading	
	124 gas units at 39.2 calorific value	
	02352 - smart meter reading	
	02594 - estimated meter reading	
1 Apr 2021 - 9 Apr 2021	242 gas units at 39.2 calorific value	
	<b>Standing charge</b>	<b>£7.69</b>
	31 days at 24.832p per day	
<b>3385.17kWh at 3.160p per kWh</b>		<b>£106.97</b>
10 Apr 2021 - 9 May 2021	02594 - estimated meter reading at price change	
	02678 - smart meter reading	
	84 gas units at 39.2 calorific value	
10 Nov 2020 - 9 May 2021	02678 - smart meter reading	
	02898 - smart meter reading	
	220 gas units at 39.2 calorific value	
	<b>Standing charge</b>	<b>£9.88</b>
39 days at 25.334p per day		
<b>Total Gas costs</b>		<b>£678.68</b>
Gas VAT at 5.00%		<b>£33.93</b>

Total gas costs (including VAT)

£712.61

#### Electricity

Electricity meter number: 19L2946718

<b>1295kWh at 13.473p per kWh</b>		<b>£174.48</b>
10 Nov 2020 - 17 Feb 2021	01045 - smart meter reading	
	02234 - smart meter reading	
	02234 - smart meter reading	
18 Feb 2021 - 28 Feb 2021	02340 - smart meter reading when your tariff changed	
	<b>Standing charge</b>	<b>£19.26</b>
	111 days at 17.357p per day	
	<b>258kWh at 16.052p per kWh</b>	<b>£41.41</b>
1 Mar 2021 - 9 Mar 2021	02340 - you gave us your meter reading at tariff change	
10 Mar 2021 - 31 Mar 2021	02423 - smart meter reading	
	02423 - smart meter reading	
	02598 - estimated meter reading	
	<b>Standing charge</b>	<b>£7.18</b>
31 days at 23.191p per day		
<b>296kWh at 17.840p per kWh</b>		<b>£52.81</b>
1 Apr 2021 - 9 Apr 2021	02598 - estimated meter reading at price change	
10 Apr 2021 - 9 May 2021	02669 - smart meter reading	
	02669 - smart meter reading	
	02894 - smart meter reading	
	<b>Standing charge</b>	<b>£9.32</b>
39 days at 23.906p per day		
<b>Total Electricity costs</b>		<b>£304.46</b>
Electricity VAT at 5.00%		<b>£15.22</b>

Total Electricity costs (including VAT)

£319.68

Total energy costs (including VAT)

£1032.29

#### Your payments

20 Nov 2020	Direct Debit	£112.03 CR
21 Dec 2020	Direct Debit	£153.92 CR
20 Jan 2021	Direct Debit	£153.92 CR
22 Feb 2021	Direct Debit	£153.92 CR
22 Mar 2021	Direct Debit	£153.92 CR
20 Apr 2021	Direct Debit	£153.92 CR

Total payments - Thank you

£881.63 CR

**Your new balance on 9 May 2021**

**£237.96**

To see where your energy is from and for helpful energy saving tips visit:  
[britishgas.co.uk/fuelmix](https://britishgas.co.uk/fuelmix)

You can also take a look at our energy efficiency tips and see what works best for you and your home visit:  
[britishgas.co.uk/energyefficiencyguide](https://britishgas.co.uk/energyefficiencyguide)

**Did you know?**

Smart meters make bills more accurate. Yours sends us a reading every half hour. You can change the frequency at  
[britishgas.co.uk/mydetails](https://britishgas.co.uk/mydetails)

**Question about your statement?**

For help fast visit:  
[britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs) or start a live chat with an advisor on our website or app.

**Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit:** [britishgas.co.uk/priority-service-register](https://britishgas.co.uk/priority-service-register)

**Please let us know if you're unhappy with our service at:**  
[britishgas.co.uk/energycomplaints](https://britishgas.co.uk/energycomplaints)

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

**Smell gas?**

**T: 0800 111 999**

**Electrical emergency or power cut?**

**T: 105**

**Independent advice through Citizens Advice:**

[citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
T: 0808 223 1133

**If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:**

[ombudsman-services.org/energy](https://ombudsman-services.org/energy)  
T: 0330 440 1624

**Your gas pipeline delivery network**  
visit: [energynetworks.org](https://energynetworks.org)

**Your gas meter point reference number**

50 70 21 76 03

**Your electricity supply delivery network** Western Power Distribution  
T: 0800 096 3080

**Your electricity supply number**

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	14	1474 1751	002



**Scan this on a price comparison app** to compare your tariff with others on the market

