

Tay House  
300 Bath Street  
Glasgow  
G2 4LH

17 February 2016

Pension Practitioner.com  
Daws House  
33-35 Daws Lane  
London  
NW7 4SD

Jmc/Written.C/10349394

Dear Sirs

Account Number: 481/09025103/00- Pension Trader (Hoban Family Pension Inv Fund)

Thank you for your letter dated 11 February regarding a cash withdrawal on the above account.

I confirm that we have processed your withdrawal of £5,000 today by CHAPS, this means that it will be in your nominated Lloyds bank account by close of business today.

Please let me know if you'd like any further information and I'll be happy to help. You can contact me by email at [stockbrokers@barclays.com](mailto:stockbrokers@barclays.com). Alternatively, write to me at the above address, or call our Client Service Team on 0800 279 6551\* or 0141 352 3909\*.

Yours faithfully



Jessica McGleish  
Client Service Analyst  
Wealth and Investment Management  
Telephone: 0800 279 6551\* or 0141 352 3909\*  
E-mail: [stockbrokers@barclays.com](mailto:stockbrokers@barclays.com)

We welcome your feedback on any aspect of our products and services - visit our website [www.BarclaysStockbrokers.co.uk](http://www.BarclaysStockbrokers.co.uk) and select the 'Feedback' link on the top right of the screen.

\*Calls to 0800 numbers are free if made from a UK landline and calls to 0141 numbers are charged at local rate, mobile costs may vary - please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes. Our opening hours are 7.30am to 7pm Monday to Thursday, 7.30am to 6pm on Friday (excluding bank holidays) and 9.30am to 12.30pm on Saturday.