



Mr I HENDERSON
6A LYON GROVE
WORSLEY
M28 2RH

02 July 2023

Our reference: MEM016489922/RET_CLM_REMINDER/670017235
Your Nest ID: MEM016489922

Dear IAN

We're still waiting for information from RC Administration Limited

We can't proceed with your request to transfer your Nest retirement pot to RC Administration Limited because we still don't have their scheme details.

Please note that we've written to them and asked that they send us the details we need, so we can complete the transfer.

What do you need to do now?

If you go ahead with your transfer, we'll close your Nest account. If we receive any contributions which should have been included in your transfer value after your Nest account has closed we'll contact you to let you know what you need to do.

You may want to contact RC Administration Limited directly to find out when they'll be sending the information we need.

Where to go for more information

We provide comprehensive online support and answers to frequently asked questions at www.nestpensions.org.uk/help. If you're having difficulty using the website you can call our contact centre on 0300 020 0090.

Kind regards,

Richard Hardy
Member Services Manager

