











Miss Nicola Maume 6A Lyon Grove Worsley MANCHESTER Lancashire M28 2RH



30th December 2022

Claim number 300-11-645209

Incident date 17th December 2022



005849 / 322 56362266L00088

Dear Miss Maume,

Thanks, we've received your claim

We're sorry to hear about the recent incident involving your vehicle. This is just a quick note to let you know that we've received the details of your claim and will be making a few additional enquiries to find a resolution.

Who we'll get in touch with

We'll be speaking to the following people and companies about your claim:

- Anyone else involved in the incident, including passengers and witnesses.
- · Your insurer or representatives.
- · Third party suppliers such as external claims handlers, our repair network, medical experts and claims investigators.

We also need to let you know, that if fraud is detected while we look into your claim, you could be refused certain services, finance, or employment.

For more information on how we use your personal information, please read our Company Privacy Notice, which you'll find at www.hastingsdirect.com/legal/privacy-notice.

We're here to help

If you have any questions about this, there are lots of ways you can get in touch. Visit www.hastingsdirect.com/help for details.

Yours sincerely,

Motor Claims Team, Hastings Direct



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