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Mr Jeff Woithe
3 Hanly Court
Caister on Sea
Great Yarmouth
NR30 5XB



Make payments, give us meter readings, and manage your account at any time of the day or night.

eswater.co.uk

Your account number

8583 9101 00

Bill number

9085081

Bill date

20 June 2019

Hello Mr Woithe

Your water bill

20 December 2018 to 20 June 2019



Based on an actual meter reading

Last bill

(19 December 2018)
£7.27

What you paid

£78.00

New charges

£71.85

Account balance

£1.12

Your payment
will change to

£13.00

from
8 July 2019.

What's in this bill?

We've split your bill into three clear sections.

1

About your usage

- Your usage and charges for this bill
- Could you save money?

2

Stay in control

- Payments since last time
- Manage your account online
- The Direct Debit Guarantee

3

Useful information

- Useful contact details
- Everything else you need to know

Your monthly payment has changed



You don't need to do anything, we'll take your payments by Direct Debit.

How we worked out your new payment amount

✓ Current balance	£1.12
⊕ Estimated usage over the next 12 months	£153.75
⊖ New monthly payment	£13.00

We'll take your monthly Direct Debit of **£13.00** on or immediately after the 8th of each month. We'll review your monthly payment at your next bill.

1. About your usage

What you've used



Water charges (20 December 2018 to 31 March 2019)

This is the charge for treating the water and getting it to you.

Fixed charge	102 days	at	£43.77 per year	=	£12.23
Usage	18m ³	at	£1.5517 per m ³	=	£27.93
Discount for paying by Direct Debit	at	-£3.75 per year	=	-£1.05	

Water charges (1 April 2019 to 20 June 2019)

Fixed charge	81 days	at	£43.55 per year	=	£9.64
Usage	15m ³	at	£1.5954 per m ³	=	£23.93
Discount for paying by Direct Debit	at	-£3.75 per year	=	-£0.83	

New charges this bill £71.85

You don't pay VAT on your water charges.

Your supply details

Address supplied: 3 Hanly Court, Caister on Sea

Meter number: 04M249244

What you've used

This bill (19 December 2018 to 20 June 2019)

33 m³

Last bill (21 June 2018 to 19 December 2018)

36 m³

How your usage compares

Number of people in household



Typical usage over six months (m³)

28 45 63 75 85

Visit eswater.co.uk/watermeter to use our water usage calculator, plus instructions on how to read your meter.

What is a cubic metre (m³) ?

It's 1,000 litres or 220 gallons of water, which gets you either...



12
baths



28
showers



14
washes

Do you qualify for up to 50% off?

With SupportPlus, you could get a discount of up to 50% from your water bill if you:

- Total household income is under £16,105 and your annual water bill is 3% or more of this income, after your rent or mortgage
- Total household income doesn't cover your essential household needs

If you think you qualify for this discount, you can find out more by visiting eswater.co.uk/supportplus.

Don't qualify for SupportPlus?

We know everyone's situation is different, which is why we have a range of support to help with your bills.

Please see useful information in section 3.