

Mr P & Mrs D Hutchings  
14 Furzeland Way  
Sayers Common  
Hassocks  
West Sussex  
BN6 9JB



Membership Number 4202431  
Bill Date 05-03-2016  
Bill Number S969582459

Contacting us:  
Member services: 0333 777 0 777  
Technical support: 0333 777 0 555  
Moving home: 0333 777 0 888

## Your Summary for March 2016

Non-Energy Services	£2.00
Gas	£156.94
Electricity	£165.14

**Total amount due £324.08**

The total amount due will be collected by Direct Debit on or after 31 March 2016

# Great news!

## Our gas prices are coming down

We are delighted to confirm that with effect from 1 April 2016 our gas prices will be around 5.6% cheaper than this time last year. This reduction means that most members will see their gas bill fall by over £30 per year, which is more than any other major supplier has announced over the last three months:

Utility Warehouse	-5.6%
Scottish Power	-5.4%
SSE	-5.3%
Npower	-5.2%
E.on	-5.1%
EDF	-5.0%
British Gas	-5.0%

**You don't need to do anything to benefit from these lower prices.**

If you currently pay for your energy by Budget Plan, then we will automatically adjust the monthly payment on your April monthly bill, to ensure you benefit from this price reduction as quickly as possible.

**The new prices reflect our long-term commitment to treating our members fairly, charging them the lowest possible prices for their energy in line with our Cheapest Price Guarantee.**

Thank you for choosing us as your energy supplier; we never forget you have a choice.

## Contacting us

For help and advice call our  
Customer Services team on

**0333 777 0 777**

Opening Hours:  
9:00am to 5:30pm Monday-Friday  
9:00am to 4:30pm Saturday

**You can also contact us:**

**By UW mobile:** 150 (free)

**By fax:** 0333 777 3 239

**By email:** [memberservices@uwdc.co.uk](mailto:memberservices@uwdc.co.uk)

**By post:** Network HQ, 508 Edgware Road, The Hyde,  
London, NW9 5AB

**By minicom:** 0333 003 5643

Calls to these 03 numbers are free of charge from Utility Warehouse landlines, otherwise are charged at national rates.

For technical help call

**0333 777 0 555**

Opening Hours:  
8:00am to 8:00pm Monday-Friday  
9:00am to 4:30pm Saturday

## Moving house?

We can help! Call our Home Movers team on

**0333 777 0 888**

as soon as you know the date you are moving.

## VAT Summary

Gas supplied by Gas Plus Supply Limited, VAT No: 135 5949 86. VAT amount £7.47  
Electricity supplied by Electricity Plus Supply Limited, VAT No: 135 5949 86. VAT amount £7.86  
All other services including the Club membership are supplied by Telecom plus PLC,  
VAT No: 691 3233 39. VAT amount £0.00