

Subject: RR Gone Away ACQP-1611310



Referrals <referrals@aegon.co.uk>
to a_jannetta@hotmail.com

Tue, 28 Mar, 16:48

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Good Afternoon,

Thank you for your email and apologies for the delay in response.

At current, we hold incorrect information on file for you. In order to amend this (and so be able to pass full security with you and then offer information/online access), we would need to see the following:

What we need from you:

We need to see an original or certified copy from Section A and one from Section B.

Section A: Evidence of identity (photographic evidence)

- Full signed passport
- National identity card
- Full current photographic driving licence
- Birth certificate

Section B: Evidence of address

- Full current photographic driving licence
- Local authority council tax bill for the current council tax year
- Bank or building society statement dated within the last three months
- Utility bill (gas, electric, landline phone bill) dated within the last three months
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You can only use a driving licence as evidence for **either** Section A or Section B – not for both.

Who can certify a document and how do they do it?

Copies of documents can be certified by one of the following people:

- Accountant
- Bank/building society official
- Barrister/solicitor
- Councillor (local or county)
- Credit union employees
- Doctors / Nurses or Dentist
- Member of parliament
- Minister of religion
- Post Office Official (through the post office's certification service)
- Serving police officer
- Social workers