



MyBulb member ID: zoe@glenrands.co.uk

Statement number: 137424945

Statement date: 04 April 2022

Mr Ross Brunyee & Ms Zoe Blaauw
WALNUT COTTAGE POPHOLE
FARM
HILL BROW ROAD LISS
HAMPSHIRE GU33 7LQ

Your energy statement

For the period 02 March 2022 to 01 April 2022

Last account balance	£ 278.68 in credit
You paid us on 03/03/22 - thank you	£ 110.00
Opening balance	£ 388.68 in credit

Cost of your energy this month

Electricity	- £ 243.73
Gas	- £ 82.07
Subtotal	- £ 325.80
Your new account balance	£ 62.88 in credit

Don't forget to send us your meter readings

So we can ensure your energy costs are as accurate as possible, don't forget to send us your meter readings monthly. You can submit your meter reading at anytime online at account.bulb.co.uk.

Could you pay less?

Over the next 12 months, we have estimated your personal projection:

Electricity personal projection: £ 635

Gas personal projection: £ 7973

This projection includes your energy usage, standing charges and VAT.

Impartial advice

Citizens Advice can provide independent info on energy switching. You can download the 'Know your rights in a changing energy market' guide on the Citizens Advice website or you can call them on 0808 223 1133.

Saving energy

One of the best ways to save money on your energy costs is to use your energy more efficiently. You can get handy tips on saving energy at bulb.co.uk or you can contact the independent organisation Simple Energy Advice on 0800 444 202.

Remember:

As you are making regular automated payments, this statement is for information only and does not require payment.

Member support

Get in touch

We are open Monday to Friday, 9am to 5pm.

Call	0300 30 30 635
Web chat	www.bulb.co.uk/help
Email	help@bulb.co.uk
Facebook	facebook.com/bulb
Twitter	@bulbUK
Write	Member Enquiries at Bulb 155 Bishopsgate, London EC2M 3TQ

First port of call

If you have any questions about your energy statement, visit www.bulb.co.uk/help to read our guides and get support.

Please tell us if you are not happy

At Bulb, we strive to give you the best member experience possible. If we make a mistake or if you think we haven't done the right thing, please let us know so we can put things right.

If you aren't happy, we would love the opportunity to speak with you as soon as possible, so call us on **0300 30 30 635** and let us know you are not happy or email complaints@bulb.co.uk.

We will do everything we can to solve the problem within five business days.

Impartial advice

The Citizens Advice consumer service provides free confidential impartial advice on consumer issues and may be able to assist you during a complaint process. Visit citizensadvice.org.uk or call their helpline on **0808 223 1133**.

If we still haven't met your expectations, the Energy Ombudsman can help.

If after 8 weeks your complaint is still not resolved or if we have issued you a deadlock letter (a letter which details what has happened and what we have suggested) you may get in touch with The Energy Ombudsman.

The Energy Ombudsman is a free, independent organisation that works to resolve issues between energy suppliers and members. Before going to the Ombudsman, you need to have given us an opportunity to resolve the issue first. Following this review, we are legally required to comply with their decision.

Gas emergency

Smell gas or think there might be a gas leak?

Call 0800 111 999 (24hrs)

In the event you can smell gas, immediately turn off the gas at the meter control valve.

Also ensure you do not expose the gas to any heat or flames. That means no smoking or lighting matches! Where possible you should also open any doors and windows to allow the gas to ventilate.

Electricity supply faults

If you have problems with your electricity supply and you have already checked you haven't blown a fuse, call **105**

Your Electricity Distributor is Southern Electric Power Distribution. Their phone number is **0845 071 3953**.



Compare your tariff & energy usage

Scan this code using an energy switching app to see if you could save by switching.



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Electricity use in detail

Walnut Cottage, Pophole Farm, Hill Brow Road, Liss,
Hampshire GU33 7LQ

MPAN Reference: 2000015984803

Meter number: L82R16578

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Meter readings

1 March 2022 33719.0 Customer Read

1 April 2022 34862.0 Customer Read

Energy 1143.0 kWh @ 19.6850 p/kWh £ 225.00

Standing charge 31 days @ 22.9540 p/day £ 7.12

Cost of electricity used £ 232.12

VAT @ 5% £ 11.61

Total electricity costs for this bill £ 243.73

About your electricity tariff

Tariff name: Pay Monthly Variable

Payment method: Monthly direct debit

Unit rate: 27.10p/kWh

Standing charge: 41.33p/day (£150.85/year)

Estimated annual usage: 1675 kWh

How much electricity did you use?

For this period, your average usage was

37 kWh/day or **£ 7.86/day**

We updated your tariff name

Your new tariff name is above. We updated the name to make it clearer what type of tariff you're on. We think that's simpler, which is what we're all about at Bulb.

Our electricity sources

You can find out more about where your energy comes from at bulb.co.uk/fuelmix

Source	Bulb	National average
Coal	0%	5%
Natural gas	0%	41%
Nuclear	0%	19%
Renewables	100%	33%
Other	0%	2%
CO2 g/kWh	0	254



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Gas use in detail

Walnut Cottage, Pophole Farm, Hill Brow Road, Liss,
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Meter Point Reference: 3976939608

Meter number: E6S09231581856

Meter readings

1 March 2022 1738 Customer Read

1 April 2022 1897 Customer Read

Meter units used: 159

Energy*	1775.0 kWh @ 3.9690 p/kWh	£ 70.45
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Standing charge	31 days @ 24.8690 p/day	£ 7.71
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Cost of gas used	£ 78.16
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VAT @ 5%	£ 3.91
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Total gas costs for this bill	£ 82.07
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About your gas tariff

Tariff name: Pay Monthly Variable

Payment method: Monthly direct debit

Unit rate: 7.12p/kWh

Standing charge: 25.92p/day (£94.62/year)

Estimated annual usage: 105278 kWh

How much gas did you use?

For this period, your average usage was

57 kWh/day or £ 2.65/day

We updated your tariff name

Your new tariff name is above. We updated the name to make it clearer what type of tariff you're on. We think that's simpler, which is what we're all about at Bulb.

*Explaining your gas usage

Not all gas is created equal. We convert gas units from your meter into kWh to make sure the energy output of your gas is priced consistently. We do this using the following formula:

Meter units used	159
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Volume conversion factor	x 1.00
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Metric units	= 159
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Volume correction	x 1.02264
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Calorific value	x 39.3
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Convert to kWh	÷ 3.6
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Energy used	1775.0 kWh
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Matthew James Cowlshaw, Matthew David Smith and Daniel Francis Butters, each Insolvency Practitioners of Teneo Restructuring Ltd, were appointed Joint Energy Administrators of Bulb Energy Limited on 24 November 2021. The affairs, business and property of the Company are managed by the Joint Energy Administrators. The Joint Energy Administrators act as agents of the Company and contract without personal liability.

Bulb Energy Limited is a company registered in England and Wales (No 08469555). Our registered address is 156 Great Charles Street, Queensway, Birmingham, B3 3HN. Our trading address is 155 Bishopsgate, London, EC2M 3TQ. Bulb Energy Ltd is licensed to supply electricity and gas by Ofgem.