



Mr Gilbert Green & Miss D Thomas
365 BARNSLEY ROAD
SHEFFIELD
SOUTH YORKSHIRE
S5 7AA

We've changed your monthly electricity Direct Debit

Dear Mr Green

We just wanted to let you know your Direct Debit has changed. There's nothing you need to do, but for your own reference you can check your new details in the panel on the right.

Take control of your payments with an online account – it's easy

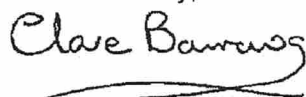
With an online account you can take charge of your Direct Debit payments. If you haven't already, set up your online account today and you'll be able to:

- **Adjust your payments** – if your circumstances change
- **Monitor exactly how much you should be paying** – based on your energy use
- **Spread what you pay evenly across the year** – or pay more in some months and less in others
- **Take a payment holiday** – when you need to
- **Get a refund** – if your account is in credit

To set up your online account go to britishgas.co.uk/new

If there's anything else we can do for you simply let us know.

Yours sincerely,



Clare Barrows
Head of Billing and Payments

Contact us



britishgas.co.uk/help



0800 048 0202*

Mon - Fri 8am - 8pm, Sat 8am - 6pm.



British Gas, PO BOX 4805,
Worthing, BN11 9QW

Your Customer Reference Number
8500 2573 1988

Letter reference: PAY/PSC/CHGE/DDIN/CUST/001

Date: 30 August 2013

Your Direct Debit details

Bank account name:

MR & MRS GREEN

Bank account number:

******1820**

Bank sort code:

*****688**

Monthly payment amount: **£58.00**

First payment date:

28th September 2013

Monthly payment date or the first
working day after this:

28th

If any of these details aren't right,
just let us know.

The Direct Debit Guarantee

You'll find a copy of the Direct Debit Guarantee, which safeguards your right and puts you in complete control of your payments, on the back of this letter.

To find out what happens if we can't collect a payment, please see over the page.



Collect more Nectar points
with us

As of 11 November 1111 your total Nectar balance is 0. To find out more easy ways to collect points with us visit britishgas.co.uk/nectar.



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