Customer Service – TMO/Transfer/In

Service (ABS)

Friends Life

Friends Life Centre

PO Box 1810

Bristol

BS99 5SN

12th January 2018

Dear Sirs;

**Scheme Name: Fillans & Sons Ltd SSAS**

**Your Reference: DD4490799**

**Member Name: Richard Cameron Fillan**

Further to my previous conversation with Kerry regarding the above-mentioned scheme, I am wrinting to inform you of a change in the Scheme Bank account details.

These details have been provided over the phone previously and I have also sent them in writing once, but they don’t appear to have made it to you.

The new bank details are as follows:

Allied Irish Bank (GB)

Account Number 04919088

Sort Code 23-83-96

Account Name Fillans & Sons Ltd SSAS

As you have confirmed that you now have all you require (including these bank details), I look forward to receiving confirmation that the transfer has completed, and to a beneficial outcome for the member to my formal complaint.

Yours sincerely

***Emma Dane***

***Senior Pensions Administrator***