



Info support <info@registereddschemeadministrator.com>

---

## FAO ESTHER SALMON - AMERICAN EXPRESS UK PENSION PLAN - MRS LJ JONES

2 messages

---

**AMEX Pensions Administration** <amexadmin@conduent.com>

5 April 2018 at 16:20

To: "info@registereddschemeadministrator.com" <info@registereddschemeadministrator.com>

Cc: AMEX Pensions Administration <amexadmin@conduent.com>

Dear Ms Salmon

Further to previous correspondence we have approached the HMRC to ascertain whether or not the Elljess Investments Ltd Executive Pension Scheme has registered status.

We have received confirmation from the HMRC that they only provide confirmation of registration status when both of the following conditions apply:

- the transferee scheme is registered with HM Revenue & Customs (HMRC) and is not subject to a deregistration notice
- at the present time the information held by HMRC does not indicate a significant risk of the scheme being set up or being used to facilitate pension liberation.

At this time, one or both of these conditions do not apply. Therefore the HMRC are unable to provide the confirmation us that the Receiving Scheme is registered.

As the Scheme administrator it will be your responsibility to liaise with the HMRC to establish where the problem lies and make good any changes to satisfy the HMRC the Scheme can be registered.

As previously advised we are unable to proceed with the transfer unless we receive confirmation from the HMRC that the Receiving Scheme is a UK Registered Scheme.

We trust this clarifies the situation.

Regards Clare

Clare Neville-Dove

Senior Administrator

Conduent HR Services

PO Box 319

Mitcheldean

GL14 9BF

p +44-(0)330 1239 584

f +44-(0)117 910 1141

[conduent.com/hrservices](http://conduent.com/hrservices)

Conduent HR Services is a trading name in the UK for Buck Consultants Limited (registered number 1615055), Buck Consultants (Administration & Investment) Limited (registered number 1034719), and Buck Consultants (Healthcare) Limited (registered number 172919), which are private limited liability companies registered in England and Wales. All have their registered office at 160 Queen Victoria Street, London EC4V 4AN. Buck Consultants (Administration & Investment) Limited and Buck Consultants (Healthcare) Limited are authorised and regulated by the Financial Conduct Authority.

---

**Info support** <info@registeredschemeadministrator.com>  
To: Esther S <esther@pensionpractitioner.com>

6 April 2018 at 09:52

Kind Regards

Registered Scheme Administrator Limited  
Vancouver House  
111 Hagley Road  
Edgbaston  
Birmingham  
B16 8LB

Email: [info@registeredschemeadministrator.com](mailto:info@registeredschemeadministrator.com)

HMRC Registered Scheme Administrator ID: A0145081  
Registered in England & Wales No: 09508411

IMPORTANT - PLEASE NOTE The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error please contact the sender and destroy this email.

[Quoted text hidden]