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# Hello, here's your energy statement

**Covering:** 6 Nov 2021 to 5 May 2022

**Statement date:** 5 May 2022

**Customer number:** 851015775733

<b>Your previous balance on 6 Nov 2021</b>	<b>£116.23</b>
Total energy costs (including VAT)	£1123.59
You've paid us	£915.51 CR
<b>Your new balance on 5 May 2022</b>	<b>£324.31</b>

## Keeping you on track

You're using more energy and you need to pay more each month. Your new monthly payment will be £263.40 and start on 17 Jun 2022.



## Need to know more about price cap?

Visit  
[britishgas.co.uk/pricecap](https://britishgas.co.uk/pricecap)

**Your gas tariff:**  
Standard Variable

**Paid by:** Monthly Direct Debit

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 12995.69 kWh

**Estimated annual cost:** £1045.38

**Your electricity tariff:**  
Standard Variable

**Paid by:** Monthly Direct Debit

**Tariff ends:** No end date

**Exit fee:** Not applicable

**Estimated annual usage:** 6567.72 kWh

**Estimated annual cost:** £1973.89

### Compare our tariffs

You can compare our tariffs and find the best one for you at  
[britishgas.co.uk/tariffs](https://britishgas.co.uk/tariffs)

## Have you got a question about your statement?

Search at [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs). You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website or through the British Gas app 7 days a week.

## Your account in detail

Your previous balance on 6 Nov 2021

£116.23

### Total energy costs

#### Gas

Gas meter number: E6S18296422061

6 Nov 2021 - 31 Jan 2022	5682.37kWh at 2.435p per kWh 00150 - smart meter reading 00659 - smart meter reading when your tariff changed 509 gas units at 39.3 calorific value	£138.37
	Standing charge 87 days at 13.228p per day	£11.50
1 Feb 2022 - 5 Feb 2022	3527.74kWh at 3.793p per kWh 00659 - you gave us your meter reading at tariff change 00685 - smart meter reading 26 gas units at 39.3 calorific value	£133.81
6 Feb 2022 - 31 Mar 2022	00685 - smart meter reading 00975 - estimated meter reading 290 gas units at 39.3 calorific value	
	Standing charge 59 days at 24.879p per day	£14.67
1 Apr 2022 - 5 May 2022	1205.70kWh at 6.933p per kWh 00975 - estimated meter reading at price change 01083 - smart meter reading 108 gas units at 39.3 calorific value	£83.59
	Standing charge 35 days at 25.923p per day	£9.07
6 Nov 2021 - 5 May 2022	Total Gas costs Gas VAT at 5.00%	£391.01 £19.55

Total gas costs (including VAT)

£410.56

#### Electricity

Electricity meter number: 20L3492881

6 Nov 2021 - 31 Jan 2022	1737kWh at 13.731p per kWh 02527 - smart meter reading 04264 - smart meter reading when your tariff changed	£238.51
	Standing charge 87 days at 19.138p per day	£16.65
1 Feb 2022 - 5 Feb 2022	1183kWh at 19.120p per kWh 04264 - you gave us your meter reading at tariff change 04393 - smart meter reading	£226.19
6 Feb 2022 - 31 Mar 2022	04393 - smart meter reading 05447 - estimated meter reading	
	Standing charge 59 days at 25.547p per day	£15.07
1 Apr 2022 - 5 Apr 2022	639kWh at 26.055p per kWh 05447 - estimated meter reading at price change 05554 - smart meter reading	£166.49
6 Apr 2022 - 5 May 2022	05554 - smart meter reading 06086 - smart meter reading	
	Standing charge 35 days at 46.216p per day	£16.17
6 Nov 2021 - 5 May 2022	Total Electricity costs Electricity VAT at 5.00%	£679.08 £33.95

Total Electricity costs (including VAT)

£713.03

Total energy costs (including VAT)

£1123.59

#### Your payments

17 Nov 2021	Direct Debit	£101.81 CR
17 Dec 2021	Direct Debit	£162.74 CR
17 Jan 2022	Direct Debit	£162.74 CR
17 Feb 2022	Direct Debit	£162.74 CR
17 Mar 2022	Direct Debit	£162.74 CR
19 Apr 2022	Direct Debit	£162.74 CR

Total payments - Thank you

£915.51 CR

Your new balance on 5 May 2022

£324.31

To see where your energy is from and for helpful energy saving tips visit:  
[britishgas.co.uk/fuelmix](http://britishgas.co.uk/fuelmix)

You can also take a look at our energy efficiency tips and see what works best for you and your home visit:  
[britishgas.co.uk/energyefficiencyguide](http://britishgas.co.uk/energyefficiencyguide)

#### Did you know?

Smart meters make bills more accurate. Yours sends us a reading every half hour. You can change the frequency at [britishgas.co.uk/mydetails](https://britishgas.co.uk/mydetails)

#### Question about your statement?

Call us on 0333 202 9802. We're here Mon-Fri from 9am to 5pm. You could also live chat on the website or using our app. Or visit [britishgas.co.uk/billFAQs](https://britishgas.co.uk/billFAQs).

**Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit:** [britishgas.co.uk/priority-service-register](https://britishgas.co.uk/priority-service-register)

**Please let us know if you're unhappy with our service at:** [britishgas.co.uk/energycomplaints](https://britishgas.co.uk/energycomplaints)

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

#### Smell gas?

**T: 0800 111 999**

#### Electrical emergency or power cut?

**T: 105**

#### Independent advice through Citizens Advice:

[citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy)  
T: 0808 223 1133

**If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:**

[ombudsman-services.org/energy](https://ombudsman-services.org/energy)  
T: 0330 440 1624

**Your gas pipeline delivery network**  
visit: [energynetworks.org](https://energynetworks.org)

**Your gas meter point reference number**

21 50 36 42 05

**Your electricity supply delivery network** Northern Powergrid  
T: 0800 389 8204

**Your electricity supply number**

**S** 01 801 100  
23 3592 1176 815



**Scan this on a price comparison app**

to compare your tariff with others on the market

