

Please wait. An operator will be with you shortly.

Blaine O'Reilly says:

Hello Sue. My name is Blaine O'Reilly how can I help you?

Sue says:

Hi, I would like the transfer amount on my pension policy number 100298761 please

Blaine O'Reilly says:

In order for me to share policy specific information I need to ask you a few short security questions, is that ok?

Sue says:

of course

Blaine O'Reilly says:

Thank you; can you confirm the following: Your full name, address including postcode and your date of birth?

Sue says:

Susan Ann Bailey, 12 Ashworth Place, Church Langley, Harlow, Essex CM17 9PU - 29 March 1968

Blaine O'Reilly says:

Thank you for completing our security procedure. The current transfer value is £15,517.44. Please note this value cannot be guaranteed as unit prices fluctuate on a daily basis.

Sue says:

That's great, many thanks

Blaine O'Reilly says:

Is there anything else I can help you with today?

Sue says:

Not today thank you - bye

Blaine O'Reilly says:

Thank you, enjoy the rest of your day.

Sue says:

You too

6/9/12