

Please wait. An operator will be with you shortly.

Helen Rogers says:

Hello denis bailey. My name is Helen Rogers how can I help you?

denis bailey says:

Hi Helen. Could I request a tfr value amount on my pension policy no 100247339

Helen Rogers says:

Of course, I can provide you with that information. I will need to ask you some security questions to begin with, is that ok?

denis bailey says:

Sure thats fine

Helen Rogers says:

Please can you confirm your full name, date of birth and home address.

denis bailey says:

Denis Bailey, 20-6-68, 12 Ashworth place Church Langley Harlow Essex cm17 9pu

Helen Rogers says:

Thank you, that completes security. The transfer value of your pension policy is £14,011.00 - please note that this value is not guaranteed as unit prices fluctuate on a daily basis.

denis bailey says:

Understand and many thanks for your help Helen

Helen Rogers says:

Is there anything else I can help you with today?

denis bailey says:

Just quickly, may I ask what would be an average lead time for having the pension transferred

Helen Rogers says:

As long as we have all the completed documents approx 5-7 working days

denis bailey says:

Ok many thanks again and a good day to you

Helen Rogers says:

Thank you. Enjoy the rest of your day