From: Pension Schemes Helpdesk < pensionschemes@hmrc.gov.uk >

Sent: 28 January 2021 13:51

To: Tony Smith < tony.smith@elevation-group.co.uk > **Subject:** Re: PSA form (KMM72840948I15977L0KM)

Dear Tony

Thank you for your email

We can confirm that we have successfully processed your application this afternoon and your Scheme Administrator Id is A0151638

Tomorrow we will send you your Activataion Token along with instructions on how to proceed to obtain a User ID and password that are linked to your Scheme Administrator Id. We have not been able to associate you to your scheme or provide you with your PSTR as you have not provided sufficient information for this office to identify your scheme. Such as the name of the sponsoring employer, the full name of the pension scheme as shown on the Trust Deed and the old SF/PSO or PSTR reference.

Yours sincerely

Service Delivery

Pension Scheme Services website:

https://www.gov.uk/business-tax/pension-scheme-administration

Telephone: 0300 123 1079

Opening hours: Monday to Friday 9.00 to 17.00