

IB-UK
Interactive Brokers (U.K.) Ltd.
1 Carey Lane
Fifth Floor
London EC2V 8AE, UK



Mar 29, 2023

BRISTOLPAD PENSION SCHEME
Venture Wales Building, Pentrebach
CF48 4DR, cardiff
United Kingdom

Welcome to Interactive Brokers!

Dear BRISTOLPAD PENSION SCHEME,

This is a follow up to our recent letter confirming approval of your application for an account to be managed by your independent financial advisor, Kapwealth Ltd. In the first letter, we confirmed your user name, which is the first piece of security information needed to log in to your account. The second piece of security information needed to log in to your account is your password. Your password is **pypdjsn9**.

To protect against unauthorized access to your account, Interactive Brokers has implemented the Secure Login System (SLS), which employs a concept known as two-factor authentication. Under two-factor authentication, account access requires entry of your user name and password plus entry of a code generated by a physical security device that only you have access to. Once your account has been funded, this security device will be shipped to your address of record. Additional information regarding the SLS can be found by typing 'security' into the search engine on our home page (www.interactivebrokers.com).

Should you have any questions or require assistance with funding your account, please feel free to contact our European Customer Service Center toll-free 00800-42-276537 or direct at +41-41-726-9500. Support is also provided via on-line chat or through our Inquiry Ticket system, both of which may be accessed by logging into Account Management from our website. A complete listing of Service Center locations along with contact information and hours of operation is available through the Help & Contacts link on our home page.

Interactive Brokers

IB-UKÂ 0800 015 0203 (toll-free U.K.) or +41 41 726 9575 (direct dial Europe)Â www.interactivebrokers.co.uk