

YOUR TRANSFER REQUEST

INFORMATION FORM



You should complete this form in full if, after reading our letter and the enclosed leaflets, you decide you'd like to go ahead with your transfer request.

Please return this form, and any other evidence we need, to the address on the front page of our letter. You must complete and return this form to us yourself. We can't accept the form, or any evidence, if it's sent to us by a 3rd party who we're not allowed to accept it from under legislation (for example, your financial adviser).

We'll review your form and any evidence you send us and let you know what will happen next.

Depending on what you tell us we may need to write to HMRC and/or ask you to speak with MoneyHelper, the Government's free guidance service. We may not be able to go ahead with the transfer if it doesn't meet certain statutory conditions set out under the Pension Schemes Act 1993.

If you've changed your mind and want to cancel the transfer, or you want to transfer to a different pension scheme than the one you told us about, please call us.

Your Plan number:	
Your name:	
Your signature:	
Date:	

<input type="checkbox"/>	Tick this box to confirm that you would like us to consider your transfer request.
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YOUR PENSION TRANSFER REQUEST

You should do your own checks so you're satisfied that the transfer you want to do is appropriate for you and your pension. The questions on this form should help you think about your decision to transfer.

Before returning this form please think about:

- What you know about the proposed investments for your new scheme.
- Whether you fully understand the risks involved.
- How quickly you could access these funds if you decided to take your retirement benefits, or transfer them again.
- Whether your financial adviser, or the business you're dealing with, is regulated with the FCA and authorised to give advice on pension transfers and/or investments. You can check the Financial Services Register at www.fca.org.uk/consumers/finding-adviser

If you'd like to transfer overseas please think about:

- If you know why you're transferring overseas instead of staying in the UK. For example, is the scheme based in the country where you normally live? Is it run by your employer?
- How pension schemes are run in the country you want to transfer to, and any additional risks that could be linked to being invested overseas.

For more information on overseas pension schemes you can visit www.gov.uk/government/collections/overseas-pension-schemes

SECTION 1:

YOUR DECISION

You must answer all questions in this section

1. What do you want to achieve through this transfer that you cannot achieve in your Scottish Widows plan?

Please tell us more about how you have made the decision to transfer.

For example:

- How have you checked that you fully understand the risks involved?
- Have you been offered a wide range of investments?
- Has the scheme you want to transfer to, its administrator or its representative determined that you are a 'sophisticated investor'?

You must answer all questions in this section

2. Were you approached about transferring your pension?

For example you could have been approached by letter, email, text message or social media (e.g. Facebook, LinkedIn).

If yes

a) How were you first contacted (e.g. Facebook, LinkedIn)?

b) Did you give prior consent for them to contact you, for example, through an online contact form?

c) Who contacted you? Can you tell us their:

- Name:
- The name and address of the company they work for:

d) Did you know, or have any business relationship with them previously?
If yes please explain how you knew them:

e) Is this person/company associated with your current pension scheme (e.g. your employer)?

f) Were any of the following terms mentioned?

- A free pension review:
- Early access to your money before the minimum retirement age (currently 55):
- A cash loan until you reach retirement age:
- A tax-free lump sum higher than 25% of your pension:
- Your relatives would lose your pension fund in the event of your death if you stayed in your current pension:

If no

g) How did you find out about the pension scheme you'd like to transfer to (e.g. internet search, advert in a magazine or newspaper)?

Yes No

Yes No

Yes No

Yes No

Yes No

Yes No

Yes No

Yes No

Yes No

SECTION 3:

BACKGROUND TO THE TRANSFER REQUEST

You must answer all questions in this section

3. What type of pension scheme are you requesting to transfer to? (for example, a personal pension)

If you don't know the answer to this question, please send us copies of any documents you've received from the pension scheme.

4. What have you been told about receiving a cash payment, bonus, commission or loan as a result of transferring your benefits?

5. What have you been told about the consequences of accessing any part of your pension fund before the current minimum retirement age of 55 (other than on grounds of ill-health)?

6. What promises have you been given about any specific or guaranteed rates of return that your transferred pension fund will achieve in the receiving pension scheme?

7. Were you told that you could take advantage of a loophole, a 'time-limited' offer or receive a higher tax-free lump sum as a result of transferring?

Yes No

8. Have you been speaking with a financial adviser, or an adviser who works for a company?

Yes No

If **yes**, please let us know the following details:

- Adviser's name
- Company they work for (if applicable)
- Their FCA registration number
- Website (if applicable)
- Business address

- Are they authorised to give financial and pension transfer advice? You can check that a financial adviser or business is regulated with the FCA, and are authorised to give pension advice, by checking the Financial Services Register at www.fca.org.uk/consumers/finding-adviser

Yes No

You must answer all questions in this section

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|---|-----|----|
| 9. Did your adviser direct you to the FCA ScamSmart website www.fca.org.uk/scamsmart/how-avoid-pension-scams ? | Yes | No |
| 10. Did you receive a formal advice or Suitability Report which is specific to you and your circumstances and covers your attitude to risk and the investments that will be made on your behalf? | Yes | No |
| 11. Is the adviser you're speaking with registered outside of the UK?
If yes , please confirm: | Yes | No |
| <ul style="list-style-type: none"> Who has registered them to provide you with financial or pension transfer advice? What was your previous relationship with them? | | |
| 12. Has your adviser warned against this transfer?
If yes can you explain why you wish to proceed against that advice? | Yes | No |
| 13. If you've not had any financial advice from a regulated financial adviser, please tell us your reasons for wanting to go ahead with this transfer without advice? | | |
| 14. Have you received promotional material or information about the scheme you want to transfer to?
If yes , please send us copies. | Yes | No |
| 15. Have you received any official documentation during the transfer process? For example, Key Features, Illustration.
If yes , please send us copies.
If no , how have you received information (e.g. by telephone)? | Yes | No |

You must answer all questions in this section

16. Has a courier been sent to your home to collect signed documents?

Yes

No

If yes, please give full details of the number of times, and the reasons, a courier was sent to your home during the transfer process:

17. Have you been, or do you feel that you've been, pressured by anyone to make a quick decision about transferring your pension (for example, repeat phone calls, texts and emails)?

Yes

No

If yes, please give us full details:

18. Have any transfer requests for other pension plans (which you may have with other providers or administrators) to this scheme been refused?

Yes

No

If yes, please confirm which providers or administrators refused to make the transfer or transfers and the reason for their refusal:

SECTION 4:

PENSION INVESTMENTS AND CHARGES

You must answer all questions in this section

- | | Yes | No |
|---|-----|----|
| 19. Have you been given information about the type and range of investments available in the scheme?

If yes , please confirm the options available: | | |
| 20. Will you be invested overseas?

If yes , please confirm the details: | | |
| 21. Will your investment have a set growth rate or a growth rate that is expected to be over 8% per year?

If yes , please confirm the details: | | |
| 22. When the transfer payment is made, will the payment be held in a cash account? | | |
| 23. Do any of the investment scams included on the FCA warning list at www.fca.org.uk/scamsmart/types-investment-and-pension-scams sound like the type of investments you have been offered?

If yes , please let us know which types: | | |
| 24. How will the transfer payment be invested? | | |
| 25. Will any of your transfer payment be used to purchase an offshore investment bond?

You can read more about this by visiting www.fca.org.uk/news/news-stories/transferring-switching-uk-pensions-international-self-invested-personal-pensions | | |

You must answer all questions in this section

26. Will there be any investments based in the United Kingdom (UK)?	Yes	No
If yes , are all of the UK investments regulated by the Financial Conduct Authority (FCA)?	Yes	No
27. Do you have a separate investment company to manage your investments?	Yes	No
If yes , please confirm:		
• What country that company is based in		
• What is their business address		
• Are they authorised by the FCA?	Yes	No
28. Will any of your investments have an exit penalty if you wish to access or transfer the investments within an agreed period of time? For example, within five or ten years.	Yes	No
If yes , please confirm the details of this penalty:		
29. Do you know what the costs and charges are for your new arrangement?	Yes	No
If yes , please let us know the:		
• fees applied to a transfer	£	
• fees to join the investment	£	
• charges applied to your investments, whilst they are invested (this can be a fixed fee or a percentage of the total sum invested)	£	
• other extra charges that may apply to your investments	£	
30. Has your Scheme Provider given you details of all the charges which will be made within the pension, including in relation to any offshore bonds and underlying investments?	Yes	No
31. Are you aware of how the fees you will be charged compare with the fees that apply under our current pension arrangement?	Yes	No
32. Have you been given any information about the investments, rates or return or fee structure in writing?	Yes	No

SECTION 5:

INFORMATION ABOUT THE SCHEME YOU'D LIKE TO TRANSFER TO

You must answer all questions in this section

33. Is the scheme you want to transfer to a contract-based/personal pension scheme/Self Invested Personal Pension (SIPP)?	Yes	No
If yes , answer the question below.		
a) What is the scheme provider's Financial Conduct Authority (FCA) registration number? You can find this on their letterhead. It will be at least an eight digit number.		
34. Is the scheme you want to transfer to an Occupational Pension Scheme?	Yes	No
If yes , answer the questions below.		
a) Is your employer (the employer who set up the scheme) actively trading?	Yes	No
b) What is the name of your employer?		
c) What is the address of your employer?		
d) Is your employer going to make contributions to the scheme you want to transfer to?	Yes	No
e) What is the name of the individual or company providing day-to-day administration services for the scheme you want to transfer to? If you don't know please tell us the names of the individuals or companies you've had information from since you requested to transfer.		
35. Is the scheme you want to transfer to a Small Self-Administered Scheme (SSAS)?	Yes	No
If yes , answer the questions below.		
a) Have you been asked to set up your own company in order to make this transfer?	Yes	No
If yes , can you provide more details about this company and your role in it?		
b) What is the name and address of the company you've established the SSAS through?		
c) Is the company actively trading?	Yes	No

You must answer all questions in this section

d) Are you a trustee of the SSAS?	Yes	No
e) What is the name of the individual or company providing day-to-day administration services for the scheme you want to transfer to? If you don't know please tell us the names of the individuals or companies you've had information from since you requested to transfer.		
f) Is the company setting up the scheme going to make contributions to the scheme you want to transfer to?	Yes	No
36. Is the scheme you want to transfer to a Qualifying Recognised Overseas Pension Scheme (QROPS)?	Yes	No
If yes , answer the questions below.		
a) Have you been resident in the same country or territory as the Scheme for at least six months?	Yes	No
b) If no , do you reside in or intend to move to that country?	Yes	No
c) What is the name of the individual or company providing day-to-day administration services for the receiving scheme? If you don't know please tell us the names of the individuals or companies you've had information from since you requested to transfer.		
d) Which country are they based in?		
e) What is their address?		
f) Is your employer going to make contributions to the receiving scheme?	Yes	No

If the scheme you want to transfer to is a:

- | | |
|---|--------------|
| • Qualifying Recognised Overseas Pension Scheme (QROPS) | List 1 |
| • Qualifying Recognised Overseas Pension Scheme (QROPS) which is also linked to your employment | List 1 and 2 |
| • Occupational Pension Scheme (OPS) | List 2 |
| • Small Self-Administered Scheme (SSAS) | List 2 |

Please send us the evidence required from the appropriate list or lists.

LIST 1

We need to see:

- a copy of your formal residency documentation in the country or territory concerned;
- plus at least two documents that confirm:
 - you are resident in the same country or territory where the QROPS is established
 - you have lived there for a continuous period of at least six months before we received your request to transfer (for example, bank account or credit card statements, utility bills, insurance documents, your driver's licence, evidence of paying tax, registration with a doctor).

Any documents which aren't in English must include certified translations.

LIST 2

We need a letter from your employer that confirms:

- the employer is a sponsoring employer of the receiving pension scheme;
- you are employed by them;
- the start date of your employment (this should be continuous employment);
- confirmation that the contributions shown in the schedule of contributions have been paid, and the dates of those payments.

We also need to see copies of all of the following documents:

- a schedule of contributions, or payment schedule, which shows;
 - separate entries for the pension contributions paid to the receiving scheme for the last three months (excluding additional voluntary contributions). These may have been paid by, or on behalf of, you and your employer, or your employer only;
 - the dates those contributions were due to be paid.
- payslips, or other evidence of your pay in writing (for example, a P60, company dividends certificate or a letter from your accountant detailing your income). This should show the amounts paid to you for the last three months;
- personal bank or a building society statements, or a building society passbook, that shows your pay for the last three months;
- a copy of the scheme rules and the trust deed, including any subsequent deeds (e.g. amendments, appointments). You can get copies of those documents from the scheme administrator.

If you're a UK national or resident, you can get documents certified at any Lloyds Bank, Halifax or Bank of Scotland branch free of charge. If you visit one of our branches, please take our letter and form asking for certification of your documents with you.

You can also get your documents certified by a:

- UK Solicitor
- UK employee of a bank or other regulated financial institution
- Financial Conduct Authority (FCA) regulated financial adviser or broker or any of the adviser's employees
- Certified or Chartered Accountant



If you've decided you'd like to transfer please make sure you've answered every question on this form in full. Then sign the front of the form, ticking the box to confirm you'd like to go ahead.

You can return this form, along with any other evidence we need, to the address on the front page of our letter.

We won't continue to consider your transfer request until we receive this form and any additional evidence we've asked for.