



Lisa Welton &lt;lisa@retirement.capital&gt;

**Re: (Ticket #4705993) D Abram 28/07/2023**

1 message

**Deirdre Abram** <deirdre@dba-hrsolutions.com>

17 August 2023 at 12:51

To: "GM-NGP QUESTIONS (Aviva)" &lt;ngp.questions@dgaviva.com&gt;

Cc: Derek Abram &lt;derek@dba-hrsolutions.com&gt;, Lisa Welton &lt;lisa@retirement.capital&gt;

Good morning

It is now 17th August and I've still had no confirmation of the transfer by either email or post. When can I expect this transfer to take place please? You told me I would have confirmation by 11th August.

Regards

Deirdre Abram

Sent from my iPhone

On 28 Jul 2023, at 10:41, GM-NGP QUESTIONS (Aviva) <ngp.questions@dgaviva.com> wrote:

Hello Deirdre,

Thank you for your e-mail.

I have passed your request to the administration team to process. You should receive confirmation by email or letter by 11<sup>th</sup> August.

Kind Regards,

**Rushikesh Ravte**

Customer Services

**Aviva**

Tel: 0345 602 9221

Email: [NGP.Questions@dgaviva.com](mailto:NGP.Questions@dgaviva.com)

Aviva, PO Box 1550, Milford, Salisbury, SP1 2TW

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Please note: If you are sending any important attachments or screen shot(s), please send to us in PDF, JPG or Doc format.

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From: [deirdre@dba-hrsolutions.com](mailto:deirdre@dba-hrsolutions.com)

Sent: 2023-07-27 11:56:51.139

To: [ngp.questions@dgaviva.com](mailto:ngp.questions@dgaviva.com);

Cc: [lisa@retirement.capital](mailto:lisa@retirement.capital); [derek@dba-hrsolutions.com](mailto:derek@dba-hrsolutions.com);

Subject: (Ticket #4705993) D Abram 28/07/2023

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## 2 attachments



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