



# HM Revenue & Customs

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**Date** 13 July 2022  
**Our Ref** APSS530  
**Your Ref** 20003808R

Dear Mr Nicklin

## New Administrator Queries

Thank you for your letter of 10 June 2022 re 6Bells Trust and the information provided regarding your experience of pension administration. I note that you state you have been subject to a number of checks, and am aware that you have provided information about your experience previously.

Whenever a new Administrator is adhered to a scheme a standard letter is issued to ensure we have all the records we need for the scheme. This letter is issued to all administrators, regardless of any previous correspondence for other schemes, as part of the standard process to confirm the declarations made and that the correct appointment documents have been properly completed.

With regard to future letters received it would be acceptable to refer to the fact that you have multiple schemes open as evidence that you have the required working knowledge, rather than providing such a detailed response.

I hope this clarifies the reason for our queries.

If you contact us, we can deal with you more quickly if you quote our reference number and give us your contact details.

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If you need extra support, for example if you have a disability, a mental health condition, or do not speak English/Welsh, go to [www.gov.uk](http://www.gov.uk) and search for 'get help from HMRC'.  
Text Relay service prefix number – 18001

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Yours sincerely

**John Bhandal**

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To find out what you can expect from us and what we expect from you go to [www.gov.uk/hmrc/your-charter](http://www.gov.uk/hmrc/your-charter) and have a look at 'Your Charter'.

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